

M C H P R O G R A M
Interchange



Focus on Outreach



January 1999

U.S. Department of Health & Human Services
Public Health Service
 **HRSA**
Health Resources & Services Administration
Maternal & Child Health Bureau

MCH Program Interchange

The *MCH Program Interchange* is a periodic publication designed to stimulate thinking and creativity within the Title V community by providing information about selected publications of current interest. These publications have been developed by or are available from federal agencies, state and local public health bureaus, and voluntary and professional organizations. The materials cited in the Interchange have been incorporated into the MCH Library at the National Center for Education in Maternal and Child Health (NCEMCH). All items in the MCH Library are available for loan to those involved in Title V programs, or copies of listed materials can be requested directly from the contributing organizations and agencies. When ordering materials from the National Maternal and Child Health Clearinghouse, refer to the Inventory Code (Inv. Code) number located with the contact information. Inclusion of items in the Interchange does not imply endorsement by the Maternal and Child Health Bureau or NCEMCH. **States are encouraged to duplicate the Interchange for sharing with other individuals and agencies within the state.**

This issue of the *MCH Program Interchange* is available electronically on NCEMCH's World Wide Web site (<http://www.ncemch.org>). To keep current with materials added to the MCH Library after the publication

of this Interchange, or to learn about resources on broader or related topics, search our electronic Bibliographic Database on our Web site.

Notes: Brackets indicate that the information has been supplied by the cataloger. Brackets with a question mark indicate that the information is uncertain.

The names of some agencies may have changed since the materials listed in this Interchange were published. Differences between bibliographic citations and contact information may be due to our practice of describing the items as they were published and providing the most current contact information available.

NCEMCH MISSION

The mission of NCEMCH is to provide national leadership to the maternal and child health community in three key areas—program development, policy analysis and education, and state-of-the-art knowledge—to improve the health and well-being of the nation's children and families. Established in 1982 at Georgetown University, NCEMCH is part of the Georgetown Public Policy Institute. NCEMCH is funded primarily by the U.S. Department of Health and Human Services through the Health Resources and Services Administration's Maternal and Child Health Bureau.

Upcoming Topic

FOCUS ON ORAL HEALTH—VOLUME III, SPRING 1999

NCEMCH is interested in receiving copies of materials related to areas of maternal and child health services that would be useful in program development and evaluation. Tools for needs assessment, policy statements, guidelines and standards, record formats, and special reports are especially welcome. If you have any materials that you think might be of interest and help to colleagues, please forward two copies to NCEMCH at the address noted.

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NCEMCH welcomes your suggestions for future focus topics.



National Center for Education
in Maternal and Child Health

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Maternal and Child
Health Bureau

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From the Desk of...

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UNIVERSITY

The maternal and child health environment has changed dramatically because of the passage of the State Children's Health Insurance Program (CHIP) in August 1997. CHIP represents a major federal investment in children's health—one that allows states to design their own programs to insure children through either Medicaid or another child health insurance plan. Crucial aspects of the CHIP initiative focus on ensuring that children enroll in each state's program and that they can obtain necessary health services.

Enrolling children and seeing that they have access to services have proved difficult for other programs in the past. For example, many children are eligible for Medicaid but remain unenrolled. Reaching eligible children requires creative outreach strategies that build on existing resources and the lessons learned from past initiatives. This *MCH Program Interchange* on outreach will help states and communities identify and use these resources as they implement their CHIP programs or other programs serving children. It seeks to facilitate an exchange of information about MCH outreach programs and available programmatic materials among program planners, policymakers, researchers, and health care providers.

This issue contains information consolidated from state and local agencies, MCH policy centers, professional organizations, and federally funded programs, including Special Projects of Regional and National Significance (SPRANS) and other MCH initiatives.

Summaries of and contact information for the following types of outreach resource materials are included in this Interchange:

- Program descriptions
- Training manuals, curricula, and handbooks
- Policy reports and analyses
- CHIP policy and implementation materials
- Survey tools and program evaluations
- Program development for special populations
- Summaries of Web sites related to outreach

Most materials were published from 1996 through 1998 and represent a collection of items that have recently been added to the NCEMCH Library. You may also search our Bibliographic Database on our Web site at www.ncemch.org for other items not included in this Interchange. Or, you may call our Information Services Department at (703) 524-7802 to request research assistance.

Also provided at the back of this Interchange is a detailed subject index that allows the reader to locate materials on individual topics of interest, and an order form for requesting copies of materials that are distributed by the National Maternal and Child Health Clearinghouse. We have also included an evaluation form and welcome your thoughts and feedback on this Interchange.

Special thanks to Jessica Grumet and Mary Carpenter of the NCEMCH Office of Policy Analysis; to Olivia Pickett, Taylor Ruhl, and John Richards of the Information Services Department; and to Carol Adams, Oliver Green, Anne Mattison, and Gayle Young of the Communications Department, for their work in putting this Interchange together.



Outreach Materials

PROGRAM DESCRIPTIONS

BUILDING BRIDGES: LESSONS LEARNED IN INTER-PROFESSIONAL COLLABORATION—YEAR ONE

Hawaii Medical Association, Health and Education Collaboration Project. ca. 1995. *Building bridges: Lessons learned in interprofessional collaboration—Year one*. Honolulu, HI: Health and Education Collaboration Project, Hawaii Medical Association. 30 pp.

This report presents background information on the National Commission on Leadership in Inter-professional Education, an initiative of the federal Maternal and Child Health Bureau, and three of the commission's demonstration programs: the Health and Education Collaboration Project, the Partnerships for Change, and the Higher Education Service Integration Curricula Project. This initiative is designed to improve delivery of integrated services to all children, including those with special health care needs and their families. The rest of the report focuses on the Health and Education Collaboration Project; defines family-centered interprofessional collaboration as an effort to improve coordination between the health, education, and social service professionals who deliver services to children and families; outlines the principles of such collaboration; and describes the steps taken in the first year to establish the project and define its role. [Funded in part by the Maternal and Child Health Bureau]

Contact: Sharon Taba, Health and Education Collaboration Project, Hawaii Medical Association, 1360 S. Beretania, Second Floor, Honolulu, HI 96814. Telephone: (808) 536-7702; fax: (808) 528-2376; e-mail: s_tab@aloha.net. Available at no charge.

BUILDING BRIDGES: LESSONS LEARNED IN INTERPROFESSIONAL COLLABORATION—YEAR TWO

Hawaii Medical Association, Health and Education Collaboration Project. 1996. *Building bridges: Lessons learned in interprofessional collaboration—Year two*. Honolulu, HI: Health and Education Collaboration Project, Hawaii Medical Association. 40 pp.

This document chronicles the development of a family-centered interprofessional collaboration model. The model calls for new working relationships between families and professionals, and the goal is to improve community-based services for young children and their families. The document begins by introducing seven principles of family-centered interprofessional collaboration. It then describes the lessons learned in each of the five stages of development and implementation of the model. It concludes by translating the principles of family-centered interprofessional collaboration into actual practice by using examples contributed by staff of the Healthy and Ready to Learn Center, a regional community-based site. [Funded in part by the Maternal and Child Health Bureau]

Contact: Sharon Taba, Health and Education Collaboration Project, Hawaii Medical Association, 1360 S. Beretania, Second Floor, Honolulu, HI 96814. Telephone: (808) 536-7702; fax: (808) 528-2376; e-mail: s_tab@aloha.net. Available at no charge.

BUILDING BRIDGES: LESSONS LEARNED IN INTERPROFESSIONAL COLLABORATION—YEAR THREE

Hawaii Medical Association, Health and Education Collaboration Project. 1997. *Building bridges: Lessons learned in interprofessional collaboration—Year three*. Honolulu, HI: Health and Education Collaboration Project, Hawaii Medical Association. 46 pp.

This document presents the goals, approaches, expectations, supports, and challenges of the Health and Education Collaboration Project of the Hawaii Medical Association during its third year (1996–97). The purposes of the project are to (1) demonstrate the ability of health, social service, and education professionals to work together in communities to foster successful physical, social, and emotional growth for children and their families; (2) assist in the development of curricula based on best practices learned in community settings; and (3) disseminate a collaborative model of personnel training and service delivery at the regional, state, and national levels. [Funded in part by the Maternal and Child Health Bureau]

Contact: Sharon Taba, Health and Education Collaboration Project, Hawaii Medical Association,



1360 S. Beretania, Second Floor, Honolulu, HI 96814.
Telephone: (808) 536-7702; fax: (808) 528-2376;
e-mail: s_tab@aloha.net. Available at no charge.

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BRIDGING OUT: LESSONS LEARNED IN FAMILY-CENTERED INTERPROFESSIONAL COLLABORATION—YEAR FOUR

Hawaii Medical Association, Health and Education Collaboration Project. 1998. *Bridging out: Lessons learned in family-centered interprofessional collaboration—Year four*. Honolulu, HI: Health and Education Collaboration Project, Hawaii Medical Association. 51 pp.

This final report of the Health and Education Collaboration Project of the Hawaii Medical Association focuses on community-based university education as an effective strategy for training new practitioners. The report discusses what family-centered interprofessional collaboration is and what its principles are. The background, implementation, developmental stages, sustainability, and implications for future efforts of the project are discussed. Learning examples of family-centered interprofessional collaboration are also provided. Appendices include updates on the Maternal and Child Health Bureau's demonstration projects and an overview of course competencies for practicum students at the University of Hawaii. [Funded in part by the Maternal and Child Health Bureau]

Contact: Sharon Taba, Health and Education Collaboration Project, Hawaii Medical Association, 1360 S. Beretania, Second Floor, Honolulu, HI 96814. Telephone: (808) 536-7702; fax: (808) 528-2376; e-mail: s_tab@aloha.net. Available at no charge.

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CAMP HEALTH AIDE PROGRAM (CHAP): STRATEGY TRANSFER GUIDE

U.S. Department of Health and Human Services, Health Resources and Services Administration, Bureau of Primary Health Care, Models That Work Campaign. 1997. *Camp Health Aide Program (CHAP): Strategy transfer guide*. Bethesda, MD: Models That Work Campaign, Bureau of Primary Health Care, U.S. Department of Health and Human Services. 33 pp.

This document is intended to assist in replicating strategies used by the Camp Health Aide Program,

one of the 1996 winners of the Models That Work competition sponsored by the Health Resources and Services Administration. This program presents a community-driven solution to health challenges by building partnerships and maximizing existing capacities within communities. This document presents ideas to support efforts to provide effective primary health care services to underserved and vulnerable populations. [Funded by the Maternal and Child Health Bureau]

Contact: Coordinator, Models That Work Campaign, Bureau of Primary Health Care, 4350 East-West Highway, Seventh Floor, Bethesda, MD 20814. Telephone: (301) 594-4334; fax: (301) 594-4983/4997; e-mail: models@hrsa.dhhs.gov. Available at no charge.

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FINAL REPORT ON THE ACTION PLAN TO IMPROVE MEDICAID ELIGIBILITY, OUTREACH, AND PERINATAL CASE MANAGEMENT SERVICES

Shuptrine, S. C., and Grant, V. C. 1995. *Final report on the action plan to improve Medicaid eligibility, outreach, and perinatal case management services*. Columbia, SC: Sarah Shuptrine and Associates. 58 pp.

This report, written for the Georgia Department of Medical Assistance, examines the implementation of the plan of action detailed in *An Assessment and Action Plan to Improve Medicaid Eligibility, Outreach, and Perinatal Case Management Services*, a previous work by the author. The report covers accomplishments at the state and local levels. State-level accomplishments were achieved in the following areas: streamlining establishment of eligibility, developing outreach materials and training, establishing a Perinatal Case Management Work Group, increasing availability of transportation, assessing pediatric advice lines, and increasing Early and Periodic Screening, Diagnostic and Treatment (EPSDT) participation. Local levels achieved similar improvements and also upgraded service delivery. A table shows the status of efforts to meet specific objectives laid out in the original plan. Also included are sample state and county forms used in the intake process.

Contact: Sarah C. Shuptrine, Sarah Shuptrine and Associates, 620 Sims Avenue, Columbia, SC 29205. Telephone: (803) 779-2607; fax: (803) 254-6301; e-mail: sarah@kidsouth.org; Web site: www.kidsouth.org. Single copies available at no charge.



GEORGIA'S OUTREACH FOR UNINSURED CHILDREN (REV. ED.)

[Georgia Department of Human Resources], Right from the Start Medicaid Project. 1998. *Georgia's outreach for uninsured children* (rev. ed.). Atlanta, GA: Right from the Start Medicaid Project, [Georgia Department of Human Resources]. 13 pp.

This report contains copies of the frames of a presentation software file describing the Right from the Start Medicaid (RSM) Project of the Georgia Department of Human Resources. The project was designed to address the need to improve health care access for children and pregnant women. A narrative history and description of the RSM Project are included, followed by lists and descriptions of other Medicaid and health care-related efforts, initiatives, collaborations, and model programs in Georgia.

Contact: JoAnne Wheeler, Right from the Start Medicaid Project, Georgia Department of Human Resources, Two Peachtree Street, N.W., Suite 21-413, Atlanta, GA 30303-3142. Telephone: (404) 657-4854; fax: (404) 657-4090; e-mail: jswheeler@dhr.state.ga.us. Available at no charge.

HEALTHY START RESOURCE GUIDE: ITEMS FROM THE HEALTHY START NATIONAL RESOURCE CENTER REFERENCE COLLECTION

National Center for Education in Maternal and Child Health. 1998. *Healthy Start resource guide: Items from the Healthy Start National Resource Center Reference Collection*. Arlington, VA: National Center for Education in Maternal and Child Health. 214 pp.

The materials listed in this resource guide were collected from Healthy Start project sites by the Healthy Start National Resource Center at the National Center for Education in Maternal and Child Health between April 1997 and April 1998. Each site was asked to submit copies of the materials that it had developed independently or with other organizations, as well as other tools the site had used during its demonstration phase. Materials submitted include curricula, protocols, procedure manuals, brochures, videos, training manuals, and educational tools. The resource guide is organized by model, document type, and Healthy Start site within document type. [Funded by the Maternal and Child Health Bureau]

Contact: Kellie Cosby or Brenda Silvia, Healthy Start National Resource Center, National Center for

Education in Maternal and Child Health, 2000 15th Street, North, Suite 701, Arlington, VA 22201-2617. Telephone: (703) 524-7802; fax: (703) 524-9335; e-mail: healthystart@ncemch.org; Web site: <http://www.healthystart.net>. Available at no charge. Not copyrighted. Readers are free to duplicate. NMCHC inv. code K116, ISBN 1-57285-051-5.

MCH-FUNDED OUTREACH PROGRAMS: A BLUEPRINT FOR PROGRAM DEVELOPMENT AND IMPLEMENTATION

Philadelphia Department of Public Health, Office of Maternal and Child Health. 1997. *MCH-funded outreach programs: A blueprint for program development and implementation*. Philadelphia, PA: Office of Maternal and Child Health, Philadelphia Department of Public Health. 28 pp.

This document defines the minimum standards that must be met for an agency to receive funding from the Philadelphia Office of Maternal and Child Health for an outreach program. The document defines the activities an agency must perform and outlines administrative and operational guidelines, data collection, and reporting procedures. Appendices include data collection forms and guidelines for staff training and supervision. [Funded by the Maternal and Child Health Bureau]

Contact: Deborah Roebuck, Office of Maternal and Child Health, Philadelphia Department of Public Health, 1101 Market Street, Ninth Floor, Philadelphia, PA 19107. Telephone: (215) 685-5255; fax: (215) 685-5257; e-mail: deborah.roebuckphila.gov. Available at no charge.

THE OUTREACH SOURCEBOOK: RURAL HEALTH DEMONSTRATION PROJECTS

Randall, T. 1995-1997. *The outreach sourcebook: Rural health demonstration projects*. Rockville, MD: Federal Office of Rural Health Policy, U.S. Department of Health and Human Services. 3 v.

This report describes Rural Health Outreach Demonstration Grant projects throughout the states and the U. S. Territories of Palau and the Virgin Islands for the years 1991 to 1996. The core requirement for all demonstration projects was the formation of a consortium by three or more local institutions to



address the problems of local health care and health education. Approximately two-thirds of the projects were aimed at women, children, or adolescents. Rural minorities were the target of approximately half the projects. The demonstration projects offered a range of services in a variety of settings, including local health departments, tribal organizations, community and migrant-worker health centers, mental health organizations, community action agencies, universities, and emergency services organizations. Arranged alphabetically by state, entries include contact information, the nature of health care in the area served, the participating organizations, and the projects' challenges, achievements, and failures.

Contact: ATTN: ORHP, Equals Three Communications, 7910 Woodmont Avenue, Suite 400, Bethesda, MD 20814. Telephone: (301) 656-3100; fax: (301) 652-5264; Web site: <http://www.nal.usda.gov/orhp/>. Single copies available at no charge.

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PRENATAL AND OB ACCESS PROJECT: A CASE STUDY

Innovation Network. 1995. *Prenatal and OB Access Project: A case study*. Los Angeles, CA: National Health Foundation. 11 pp.

This report describes a collaborative effort to provide prenatal care for pregnant women with low incomes in Los Angeles County at hospital-sponsored clinics. The project focused on outreach to women with low incomes, and recruitment of practitioners. Outreach flyers were produced in English and Spanish.

Contact: Susanna Holmes, National Health Foundation, 515 S. Figueroa Street, Suite 1300, Los Angeles, CA 90012-2680. Telephone: (213) 538-0745; e-mail: smolnan@natl-hlth-fdt.org. \$2.00.

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SOUTHERN REGIONAL INITIATIVE TO IMPROVE ACCESS TO BENEFITS FOR LOW INCOME FAMILIES WITH CHILDREN

Shuptrine, S. C., Grant, V. C., and McKenzie, G. G. 1998. *Southern regional initiative to improve access to benefits for low income families with children*. Columbia, SC: Southern Institute on Children and Families. 111 pp.

This report describes a regional outreach initiative to help southern states identify ways to improve access to benefits for low-income working families with chil-

dren. The report describes the development of information outreach materials, child health coverage, child care assistance, transportation solutions, and options for earned income tax credit. [Funded by the Maternal and Child Health Bureau]

Contact: Sarah C. Shuptrine, Southern Institute on Children and Families, P.O. Box 5345, Columbia, SC 29250. Telephone: (803) 779-2607; fax: (803) 234-6301; e-mail: sarah@kidsouth.org; Web site: www.kidsouth.org. Available at no charge.

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SUBSTANCE ABUSING WOMEN: THE ULTIMATE HOME VISITING CHALLENGE—A REPORT ON THE UNIVERSITY OF FLORIDA MIC PROJECT RESOURCE MOTHERS PROGRAM

Brady, C. ca. 1996. *Substance abusing women: The ultimate home visiting challenge—A report on the University of Florida MIC Project Resource Mothers Program*. Gainesville, FL: Maternity and Infant Care Project, University of Florida. 23 pp.

This report summarizes the history of the first 5 years of the Maternity and Infant Care Resource Mothers Project at the University of Florida. The project was developed as part of a prenatal care delivery system that provides services in several counties. The project offers family-centered, community-based services through paraprofessional home visitors working with preconceptional, pregnant, and postpartum substance-using women. The report provides an overview of the area served; describes the components of the program, the resource mothers, the women served, the results to date, and program costs and benefits; and summarizes the lessons learned. [Funded in part by the Maternal and Child Health Bureau]

Contact: Mary Hoffman, Maternity and Infant Care Project, Department of Obstetrics and Gynecology, University of Florida, 15 S.E. First Avenue, Suite A, Gainesville, FL 32601. Telephone: (352) 392-4491; fax: (352) 392-9912. \$5.00.

TRAINING MANUALS, CURRICULA, AND HANDBOOKS

AFFORDABLE HEALTH CARE FOR CHILDREN AND TEENS: HEALTHY FAMILIES HANDBOOK—A HEALTHIER TOMORROW STARTS TODAY

[California Managed Risk Medical Insurance Board], Healthy Families Program. 1998. *Affordable health care for children and teens: Healthy Families handbook—A healthier tomorrow starts today*. [Sacramento, CA]: Healthy Families Program, [California Managed Risk Medical Insurance Board]. 2 v.

This handbook contains information about the California Healthy Families Program. The handbook accompanies the application for this health, dental, and vision insurance program for eligible children who do not have insurance and are not eligible for no-cost Medi-Cal. The handbook discusses the nature of the program, eligibility, enrollment premiums, benefits, selecting an insurance plan combination, and citizenship and immigration information. The second volume contains the application materials for the California Healthy Families Program.

Contact: Healthy Families Program, P.O. Box 138005, Sacramento, CA 95813-8005. Telephone: (800) 880-5305; fax: (916) 857-2359; Web site: www.healthyfamilies.ca.gov. Available at no charge. HF601.

BABY LOVE MATERNAL OUTREACH WORKER SERVICE MANUAL

Roth, M. (Ed.) 1995. *Baby Love maternal outreach worker service manual*. [Raleigh, NC: Baby Love Maternal Outreach Worker Project, North Carolina Division of Maternal and Child Health]. ca. 125 pp.

This loose-leaf training manual for outreach workers explains the origin, goals, and work of North Carolina's Baby Love Maternal Outreach Worker Project. The goals are to (1) reduce infant mortality by encouraging clients to enter prenatal care as early as possible, (2) decrease missed appointments, (3) help clients adopt healthier lifestyles, (4) enroll infants in Medicaid, WIC, and well-child care, and (5) serve as a liaison between the community and local health care services. The manual contains information on the project structure, expectations for workers and supervisors, client participants, recruitment of participants, advocacy, communication, safety, and time management, plus

sample forms, supplemental training activities, and a glossary.

Contact: Carole Barnes, Baby Love Maternal Outreach Worker Project, North Carolina Division of Maternal and Child Health, P.O. Box 29529, Raleigh, NC 27626-0529. Telephone: (919) 857-4020; fax: (919) 715-3410. Available at no charge.

BRIGHT SMILES, BRIGHT FUTURES: AN ORAL HEALTH PROGRAM FOR COMMUNITY OUTREACH PROGRAMS—TRAINER'S MANUAL

Colgate-Palmolive Company. 1995. *Bright Smiles, Bright Futures: An oral health program for community outreach programs—Trainer's manual*. New York, NY: Colgate-Palmolive Company. 23 pp.

This trainer's manual is designed to prepare outreach workers to provide families with simple oral health messages. The publication includes exercises and case studies for training use and a manual with primary messages and supporting materials for use with families. The training is designed to be largely interactive through group exercises and discussions. Oral health messages are directed toward families in four developmental stages: the prenatal period, infants from newborn to 6 months, infants from 6 to 18 months, and young children from 18 to 24 months. The manual includes pamphlets that can be reproduced.

Contact: Katherine Fearon, Distribution Coordinator, Bright Smiles, Bright Futures, Colgate-Palmolive Company, 1133 Broadway, Suite 1123, New York, NY 10010. Telephone: (212) 924-2944 or (800) 334-7734; fax: (212) 924-3052; e-mail: bsbf@interport.net; Web site: www.brightfutures.org. Available at no charge.

HOME VISITOR HANDBOOK

Panhandle Healthy Start. 1996. *Home visitor handbook*. Tallahassee, FL: Panhandle Healthy Start. 59 pp.

This handbook explains how the home visitor program works in Florida. Home visits consist of health screening, counseling, and education sessions for pregnant women, women with young children, and people who are sick. The handbook discusses the duties and responsibilities of the home visitor and how the visits should be conducted and managed; it also offers suggestions on what home visitors should do if they wit-



ness certain situations. The handbook contains the forms that a home visitor must fill out before, during, and after a visit. [Funded by the Maternal and Child Health Bureau]

Contact: Jennifer Gaddy, Panhandle Healthy Start, Center for Prevention and Early Intervention Policy, Florida State University, 1339 E. Lafayette Street, Tallahassee, FL 32303. Telephone: (850) 922-1300; e-mail: jgaddy@mailers.fsu.edu; Web site: http://www.cpeip.fsu.edu. Out of print.

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PARENT-TO-PARENT COORDINATOR MANUAL (3RD ED.)

Michigan Department of Community Health, Medical Services Administration, Children's Special Health Care Services, Family Support Network of Michigan. 1996. *Parent-to-parent coordinator manual* (3rd ed.). Lansing, MI: Family Support Network of Michigan, Michigan Department of Community Health. 60 pp.

This manual describes the Family Support Network program, a statewide network of families in Michigan who have children with special health care needs or disabilities. The manual discusses the program's shared goals and values, the role of the coordinator, facilitating the one-to-one matching network, starting a support group, maintaining a support group, documenting chapter activities, and administrative supports. A list of resource organizations is also provided. Program documents are included in the appendix.

Contact: Felecia Jordan Da-Silva, Children's Special Health Care Services, Parent Participation Program, Plan Division, Michigan Department of Public Health, 1200 Sixth Street, South Tower Suite 316, Detroit, MI 48226. Telephone: (800) 359-3722 or (313) 256-2183; fax: (313) 256-2605; e-mail: jordan.dasilva@state.mi.us. Available at no charge.

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PARENT-TO-PARENT SUPPORT PARENT MANUAL (3RD ED.)

Michigan Department of Community Health, Medical Services Administration, Children's Special Health Care Services, Family Support Network of Michigan. 1996. *Parent-to-parent support parent manual* (3rd ed.). Lansing, MI: Family Support Network of Michigan, Michigan Department of Community Health. 79 pp.

The purpose of this manual is to provide information about the Family Support Network of Michigan and the role of a support parent. Information is also included on family-centered care, the grieving process, and how support parents can communicate and empathize with referral parents by responding to the referral parents' needs as they arise. There are additional readings on coping with stress and on legal protections for children and families, as well as writings by parents. A list of community resources is also provided.

Contact: Felecia Jordan Da-Silva, Children's Special Health Care Services, Parent Participation Program, Plan Division, Michigan Department of Public Health, 1200 Sixth Street, South Tower Suite 316, Detroit, MI 48226. Telephone: (800) 359-3722 or (313) 256-2183; fax: (313) 256-2605; e-mail: jordan.dasilva@state.mi.us. Available at no charge.

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PARTNERS FOR A HEALTHY BABY: PRENATAL CURRICULUM

Panhandle Healthy Start. 1996. *Partners for a healthy baby: Prenatal curriculum*. Tallahassee, FL: Panhandle Healthy Start. ca. 125 pp.

This curriculum describes various ways that an expectant mother can care for herself and her baby during each trimester of pregnancy. The curriculum is divided into sections, one for each trimester, and discusses health and development issues for mothers and babies, warning signs of possible problems and what to do, and special issues unique to each trimester. The guide contains handouts, community resources in the Florida Panhandle area, and telephone numbers. [Funded by the Maternal and Child Health Bureau]

Contact: Jennifer Gaddy, Panhandle Healthy Start, Center for Prevention and Early Intervention Policy, Florida State University, 1339 E. Lafayette Street, Tallahassee, FL 32301. Telephone: (850) 922-1300; fax: (850) 922-1352; e-mail: jgaddy@mailers.fsu.edu; Web site: http://www.cpeip.fsu.edu. Contact for cost information.

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PARTNERS FOR A HEALTHY BABY: POSTPARTUM CURRICULUM

Panhandle Healthy Start. 1996. *Partners for a healthy baby: Postpartum curriculum*. Tallahassee, FL: Panhandle Healthy Start. ca. 150 pp.



This curriculum describes various ways that a mother can care for herself and her baby for up to 4 weeks after giving birth. The guide is divided into sections, one for each week, and discusses health and development issues for mothers and babies, warning signs of possible problems and what to do, and special issues unique to each week. The guide contains handouts, community resources in the Florida Panhandle area, and telephone numbers. [Funded by the Maternal and Child Health Bureau]

Contact: Jennifer Gaddy, Panhandle Healthy Start, Center for Prevention and Early Intervention Policy, Florida State University, 1339 E. Lafayette Street, Tallahassee, FL 32301. Telephone: (850) 922-1300; fax: (850) 922-1352; e-mail: jgaddy@mailers.fsu.edu; Web site: <http://www.cpeip.fsu.edu>. Contact for cost information.

TRAINING ON FAMILY-CENTERED INTERPROFESSIONAL COLLABORATION: A MANUAL FOR PEDIATRIC RESIDENTS

Iwaisi, L., Taba, S., Howard-Jones, A., Brockman, D., Yamashita, L., and Ambrose, A. 1998. *Training on family-centered interprofessional collaboration: A manual for pediatric residents*. Honolulu, HI: Health and Education Collaboration Project, Hawaii Medical Association. 165 pp.

This training manual, designed for pediatric residents and other graduate students in helping professions, promotes the attitudes, skills, and knowledge required for providing family-centered services, specifically through interprofessional collaboration. The purpose of the training is to make participants aware of the positive value of family-centered, collaborative care and of professionals' role in providing such care. The concepts contained in the manual derive from two major schools of thought with regard to serving families: (1) family-centered care is the most effective care because families have opportunities to participate in decisions about their child's health care and education, and (2) interprofessional collaboration recognizes that professionals interdependently—rather than independently—meet the multiple priorities and diverse needs of families. [Funded by the Maternal and Child Health Bureau]

Contact: Sharon Taba, Health and Education Collaboration Project, Hawaii Medical Association, 1360 S. Beretania, Second Floor, Honolulu, HI 96814. Telephone: (808) 536-7702 ext. 2224; fax: (808) 528-2376; e-mail: s_tab@aloha.net. \$25.00.

TRAINING PROGRAM FOR MATERNAL CHILD HEALTH: AN INTEGRATED APPROACH TO PARENT AND INFANT HOME VISITING—HOME VISITOR CURRICULUM

Health Federation of Philadelphia. 1997. *Training program for maternal child health: An integrated approach to parent and infant home visiting—Home visitor curriculum*. Philadelphia, PA: Health Federation of Philadelphia. ca. 100 pp.

This training curriculum is designed for maternal and child health home visitors. The modules address the following topics: national and local MCH goals, objectives, and organizations; workplace relationships; case-loads; relationships and communication; needs assessment and intervention planning; case conferencing; problem solving; utilization of health care resources and social services; referrals and linkage; documentation; human sexuality and conception; pregnancy, labor, and delivery; postpartum care; child nutrition, feeding, and eating; physical, psychosocial, cognitive, and language development; temperament; screening, assessment, and early intervention; child abuse and neglect; the responsive process; cultural responsiveness; health promotion and education; HIV and STD transmission; domestic violence; substance abuse in the family; health and wellness for families; and stress management.

Contact: Manager, MCH Resource Center, Health Federation of Philadelphia, 1211 Chestnut Street, Suite 801, Philadelphia, PA 19107. Telephone: (215) 567-8001; fax: (215) 567-7743. Available at no charge.

POLICY REPORTS AND ANALYSES

CHILD CARE AND MEDICAID: PARTNERS FOR HEALTHY CHILDREN—A GUIDE FOR CHILD CARE PROGRAMS

U.S. Department of Health and Human Services, Health Care Financing Administration. 1998. *Child care and Medicaid: Partners for healthy children—A guide for child care programs*. [Baltimore, MD: Health Care Financing Administration, U.S. Department of Health and Human Services]. 107 pp.

This guide is designed for child care program administrators and child health organizations that are interested in establishing linkages with Medicaid and other state health insurance programs. It provides a basis for understanding the dynamics of the Medicaid program and Early and Periodic Screening, Diagnostic and



Treatment (EPSDT), Medicaid's comprehensive child health component. Furthermore, the guide is designed to help child care programs and child care resource and referral agencies understand the pivotal role that they can play in improving the health status of children in this country.

Contact: Health Care Financing Administration, U.S. Department of Health and Human Services, 6325 Security Boulevard, Baltimore, MD 21207. Telephone: (410) 786-3289 or (410) 786-5916; Web site: www.hcfa.gov.

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COMMUNITY HEALTH WORKERS: A LEADERSHIP BRIEF ON PREVENTIVE HEALTH PROGRAMS

Koch, E., and Thompson, A. 1997. *Community health workers: A leadership brief on preventive health programs*. Washington, DC: Center for Policy Alternatives. 24 pp. (Leadership brief)

This briefing paper comprises a series of articles that provide an overview of the work of community health workers (CHW). It is addressed to public and private leaders who play a role in health policy decision-making. The paper profiles the Community Outreach Intervention Project, the Latino Health Access project, the Community Health Partnership, and the Community Health Representative Program of the Indian Health Service. Numerous other CHW programs are also summarized. References and a directory of CHW training organizations, networks, and associations are included.

Contact: Publications, Center for Policy Alternatives, 1875 Connecticut Avenue, N.W., Suite 710, Washington, DC 20009. Telephone: (800) 935-0699; fax: (202) 986-2539; e-mail: info@cfpa.org; Web site: www.cfpa.org. \$3.00.

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FORGING THE LINKS: HOW ADVOCATES CONNECT KIDS AND PUBLIC BENEFITS

Foster, C. C., and Srivastava, A. 1996. *Forging the links: How advocates connect kids and public benefits*. Washington, DC: National Association of Child Advocates. 98 pp.

This report addresses the problems encountered by families in gaining access to social services and gives

information on advocacy programs that have overcome these difficulties. The strategies presented include innovative ways to ease the application process; getting more from less funding; creative collaborations; reaching the hard-to-reach; program collaboration; single program outreach; and advocates helping families make sense of complex benefits. Specific programs that use these strategies are cited along with contact information for each program. Appendices include a checklist of selected access issues in devolution, the National Association of Child Advocates member list, and a list of the advisory board members.

Contact: Lisa Macey Klevenz, Publications, National Association of Child Advocates, 1522 K Street, N.W., Suite 600, Washington, DC 20005. Telephone: (202) 289-0777. \$12.00 (prepayment required).

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FREE AND LOW-COST HEALTH INSURANCE: CHILDREN YOU KNOW ARE MISSING OUT

Center on Budget and Policy Priorities. 1998?. *Free and low-cost health insurance: Children you know are missing out*. Washington, DC: Center on Budget and Policy Priorities.

This outreach kit is part of the Start Healthy, Stay Healthy outreach campaign to enlist national, state, and community-based organizations in efforts to identify children who may be eligible for Medicaid or other public health insurance programs for children and to help them become enrolled. The kit includes a handbook on ways to develop creative, effective outreach strategies (with examples from states and communities), posters and flyers to use in the community, and an eligibility screening tool for determining eligibility for Medicaid or state child health insurance programs.

Contact: Publications Service, Center on Budget and Policy Priorities, 820 First Street, N.E., Suite 510, Washington, DC 20002. Telephone: (202) 408-1080; fax: (202) 408-1056; e-mail: center@center.cbpp.org; Web site: http://www.cbpp.org. \$7.50.

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A GUIDE TO MARKETING AND ENROLLMENT IN MEDICAID MANAGED CARE

Fish-Parcham, C. 1997. *A guide to marketing and enrollment in Medicaid managed care*. Washington, DC: Families USA Foundation. 32 pp.



This report provides information on marketing, outreach, and enrollment in Medicaid managed care. The report also includes information on advocacy. Examples of problems and states' solutions are given. A glossary of terms used in Medicaid managed care marketing is included. A chart in the appendix shows the provisions of state enrollment-broker RFPs.

Contact: Publications, Families USA Foundation, 1334 G Street, N.W., Washington, DC 20005. Telephone: (202) 628-3030; fax: (202) 347-2417; e-mail: info@familiesusa.org; Web site: <http://www.familiesusa.org>. \$20.00 includes shipping and handling; available from the Web site at no charge.

HOW EARLY CHILDHOOD PROGRAMS CAN LINK CHILDREN TO MEDICAID AND OTHER CHILD HEALTH INSURANCE PROGRAMS

Ross, D. C. 1998. *How early childhood programs can link children to Medicaid and other child health insurance programs*. Washington, DC: Center on Budget and Policy Priorities. 5 pp.

This paper discusses 10 ways in which early childhood programs can help families obtain health insurance for their children. The following methods are discussed: (1) informing families about the availability of free and low-cost health insurance; (2) making income-eligibility screening part of the program; (3) ensuring that training programs include information about the availability of health insurance; (4) becoming a Medicaid outstation or having Medicaid enrollment workers visit regularly; (5) persuading states to adopt the presumptive eligibility option; (6) conducting Medicaid outreach; (7) sharing Medicaid information during home visits; (8) using a telephone help line to encourage families to seek information about Medicaid; (9) encouraging local employers to alert employees about the availability of Medicaid and other insurance; and (10) informing program staff whose own children may be eligible.

Contact: Center on Budget and Policy Priorities, 820 First Street, N.E., Suite 510, Washington, DC 20002. Telephone: (202) 408-1080; fax: (202) 408-1056; e-mail: center@center.cbpp.org; Web site: <http://www.cbpp.org>. Available from the Web site at no charge.

HOW HEALTH CARE PROVIDERS CAN HELP LINK CHILDREN TO MEDICAID AND OTHER CHILD HEALTH INSURANCE PROGRAMS

Ross, D. C. 1998. *How health care providers can help link children to Medicaid and other child health insurance programs*. Washington, DC: Center on Budget and Policy Priorities. 7 pp.

This paper discusses 10 ways that health care providers can help children obtain Medicaid and other health insurance coverage. The following methods are discussed: (1) informing families; (2) enlisting point-of-entry staff in outreach; (3) encouraging states to outstation Medicaid eligibility workers in hospitals and clinics; (4) persuading states to adopt the Medicaid presumptive eligibility option; (5) forging connections in the community; (6) incorporating application assistance into home visiting and mobile health van programs; (7) partnering with schools; (8) encouraging businesses in enrollment outreach efforts; (9) promoting outreach through professional associations; and (10) participating in national efforts.

Contact: Center on Budget and Policy Priorities, 820 First Street, N.E., Suite 510, Washington, DC 20002. Telephone: (202) 408-1080; fax: (202) 408-1056; e-mail: center@center.cbpp.org; Web site: <http://www.cbpp.org>. Available from the Web site at no charge.

INITIAL FINDINGS FROM A NATIONWIDE STUDY OF OUTSTATIONED MEDICAID ENROLLMENT PROGRAMS AT FEDERALLY QUALIFIED HEALTH CENTERS: IMPLICATIONS FOR LOW-INCOME CHILDREN UNDER WELFARE REFORM AND CHIP

Rosenbaum, S., Maloy, K. A., Stuber, J., and Darnell, J. 1998. *Initial findings from a nationwide study of outstationed Medicaid enrollment programs at federally qualified health centers: Implications for low-income children under welfare reform and CHIP*. Washington, DC: Center for Health Policy Research, George Washington University Medical Center. 15 pp.

This report presents initial findings from the first nationwide study of the implementation of the 1990 law requiring the establishment of Medicaid outstationed enrollment programs at certain federally qualified health centers. Findings on the prevalence of outstationed enrollment services are discussed. The report also considers the implications of these findings for this program as well as for the development of other



outreach efforts for low-income and uninsured children. The report concludes with an assessment of policy options for improving outstationing.

Contact: Center for Health Policy Research, George Washington University, 2021 K Street, N.W., Suite 800, Washington, DC 20006. Telephone: (202) 296-6922; fax: (202) 296-0025; Web site: <http://www.gwumc.edu/chpr/oe/summary.htm>. Available from the Web site at no charge.

for outreach efforts. The reasons that these children are not enrolled in Medicaid are discussed. Strategies are identified that states and communities are using to increase enrollment.

Contact: U.S. General Accounting Office, P.O. Box 37050, Washington, DC 20013. Telephone: (202) 512-6000 or TDD: (202) 512-6061; fax: (202) 512-6061; e-mail: info@www.gao.gov; Web site: <http://www.gao.gov>. First copy available at no charge, additional copies are \$2.00 each. GAO/HEHS-98-93.

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MANAGING MEDICAID TRANSPORTATION: INNOVATIVE SERVICE DELIVERY MODELS UNDER STATE MEDICAID MANAGED CARE PROGRAMS

Raphael, D. 1998. *Managing Medicaid transportation: Innovative service delivery models under state Medicaid managed care programs*. [Princeton, NJ]: Medicaid Managed Care Program, Robert Wood Johnson Foundation. 37 pp.

This report analyzes the condition of non-emergency state Medicaid transportation and outlines best practices. Legislative history, the growth of managed care, managed care and Medicaid transportation, and Medicaid waivers are discussed as background for the study. The study addressed basic financial, demographic, and transportation services information for each state. This report discusses emerging approaches, including best practice models in Washington, Oregon, Vermont, Maryland, Idaho, Rhode Island, Missouri, and Arizona. Least effective approaches are also identified, with examples provided for Alabama and New York.

Contact: Publication Orders Department, Center for Health Care Strategies, 353 Nassau Street, Princeton, NJ 08540. Telephone: (609) 279-0700; fax: (609) 279-0956; e-mail: mail@chcs.org. \$5.00.

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OUTREACH: PRIVATE AND PUBLIC SECTOR EFFORTS THAT WORK

National Institute for Health Care Management. 1998. *Outreach: Private and public sector efforts that work*. Washington, DC: National Institute for Health Care Management. 8 pp. (Bright Futures and Managed Care: Action brief; no. 2)

This action brief summarizes the key issues and insights from a forum of the same title. Presentations at the forum included the following topics: reducing the number of uninsured children in this country and improving children's health status by providing access to health care through the State Children's Health Insurance Program (CHIP); enrolling uninsured children in health insurance programs; identifying and enrolling eligible children in Medicaid and other coverage (CHIP in Pennsylvania and Medi-Cal); training and using outreach workers in a Medicaid managed care plan; and updating the *Bright Futures* guidelines. Speakers' biographies are included. [Funded by the Maternal and Child Health Bureau]

Contact: National Institute for Health Care Management, 1225 19th Street, N.W., Suite 710, Washington, DC 20036. Telephone: (202) 296-4426; fax: (202) 296-4319. Price unknown.

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MEDICAID: DEMOGRAPHICS OF NONENROLLED CHILDREN SUGGEST STATE OUTREACH STRATEGIES

U.S. General Accounting Office. 1998. *Medicaid: Demographics of nonenrolled children suggest state outreach strategies*. Washington, DC: U.S. General Accounting Office. 44 pp.

This report examines the demographic and socioeconomic characteristics of children who qualify for Medicaid and identifies groups in which uninsured children are concentrated and that might be targeted

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OUTREACH TO CHILDREN: MOVING FROM ENROLLMENT TO ENSURING ACCESS

Carpenter, M. B., and Kavanagh, L. 1998. *Outreach to children: Moving from enrollment to ensuring access*. Arlington, VA: National Center for Education in Maternal and Child Health. 21 pp.

This paper summarizes the experiences that a variety of programs have had in using outreach strategies to identify children in need of health insurance, to enroll



those children, and to get those children to access health care. It presents information about the barriers that prevent children from enrolling in health coverage programs, the barriers that keep those children from accessing care, and ways to overcome the barriers. [Funded by the Maternal and Child Health Bureau]

Contact: National Maternal and Child Health Clearinghouse, 2070 Chain Bridge Road, Suite 450, Vienna, VA 22182-2536. Telephone: (703) 356-1964; fax: (703) 821-2098; e-mail: nmchc@circsol.com; Web site: <http://www.circsol.com/mch>. Available at no charge. NMCHC inv. code K124.

PRESUMPTIVE ELIGIBILITY FOR CHILDREN: A PROMISING NEW STRATEGY FOR ENROLLING UNINSURED CHILDREN IN MEDICAID (REV. ED.)

Ross, D. C. 1997. *Presumptive eligibility for children: A promising new strategy for enrolling uninsured children in Medicaid* (rev. ed.). Washington, DC: Center on Budget and Policy Priorities. 5 pp.

This paper defines presumptive eligibility and describes the types of providers that can determine it. The paper discusses how presumptive eligibility benefits children, why it is promising as a Medicaid enrollment outreach strategy, and how states will pay for it. Three examples of how presumptive eligibility could have made a difference are provided.

Contact: Center on Budget and Policy Priorities, 820 First Street, N.E., Suite 510, Washington, DC 20002. Telephone: (202) 408-1080; fax: (202) 408-1056; e-mail: center@center.cbpp.org; Web site: <http://www.cbpp.org>. Available from the Web site at no charge.

STATE STRATEGIES FOR INCREASING HEALTH CARE COVERAGE FOR CHILDREN

National Governors' Association, Health Policy Studies Division. 1997. *State strategies for increasing health care coverage for children*. [Washington, DC]: Health Policy Studies Division, National Governors' Association. 7 pp.

This issue brief discusses the strategies that some states are using to identify and enroll children who are eligible for state-supported health coverage programs. The information highlights state approaches to improve children's access to health care services. [Funded by the Maternal and Child Health Bureau]

Contact: Publications Office, National Governors' Association, 444 N. Capitol Street, Washington, DC 20001-1572. Telephone: (202) 624-5306; e-mail: torloffnga.org OR jharrisnga.org; Web site: <http://www.nga.org>. Available from the Web site at no charge.

STEPS STATES CAN TAKE TO FACILITATE MEDICAID ENROLLMENT OF CHILDREN

Center on Budget and Policy Priorities. 1998. *Steps states can take to facilitate Medicaid enrollment of children*. Washington, DC: Center on Budget and Policy Priorities. 4 pp.

This paper discusses nine steps that states can take to facilitate Medicaid enrollment of children. The discussion addresses the Medicaid application, the assets test, allowing applications by mail, expanding Medicaid outstations, the Medicaid presumptive eligibility option, the 12-month continuous eligibility option, making income eligibility rules consistent for children of all ages, coordinating a separate state child health insurance program with the existing Medicaid program, and Medicaid outreach and enrollment activities. A chart of the application simplification methods being used by states is provided.

Contact: Center on Budget and Policy Priorities, 820 First Street, N.E., Suite 510, Washington, DC 20002. Telephone: (202) 408-1080; fax: (202) 408-1056; e-mail: center@center.cbpp.org; Web site: <http://www.cbpp.org>. Available from the Web site at no charge.

STRATEGIES TO ENHANCE PREVENTIVE AND PRIMARY CARE SERVICES FOR HIGH-RISK CHILDREN IN HEALTH MAINTENANCE ORGANIZATIONS

McManus, M. A., and Fox, H. B. 1995. *Strategies to enhance preventive and primary care services for high-risk children in health maintenance organizations*. Washington, DC: McManus Health Policy and Fox Health Policy Consultants. 52 pp.

This report summarizes current information on environmental, behavioral, and biological health risks among children and adolescents and offers 15 practical approaches for enhancing preventive and primary care in managed care arrangements, with examples from health maintenance organizations. The approaches cover the following topics: new member and communi-



ty needs assessments; alternative settings, outreach, telephone advice, prompt appointments, and integration of primary and preventive care; screening, multidisciplinary teams, health education, and case management; and primary care features such as specially trained providers, mental health services, flexible gate-keeping, intensive follow-up, and coordination with public health, education, and social services. [Funded by the Maternal and Child Health Bureau]

Contact: Christine Chen, Publications, McManus Health Policy, 750 17th Street, N.W., Suite 1025, Washington, DC 20006-4607. Telephone: (202) 223-1500; fax: (202) 496-9067; e-mail: cchen@foxhealth.com; Web site: www.mchpolicy.org. \$25.00.

grams; arranging to become a Medicaid outstation or having Medicaid enrollment workers available regularly; conducting Medicaid outreach at special events and in unexpected settings; sharing Medicaid information during home visits; using a telephone help line to encourage families to seek information about Medicaid; enlisting the business community in promotion; using the media to inform the public; partnering with schools; and working with other organizations and agencies to improve outreach and referral systems.

Contact: Center on Budget and Policy Priorities, 820 First Street, N.E., Suite 510, Washington, DC 20002. Telephone: (202) 408-1080; fax: (202) 408-1056; e-mail: center@center.cbpp.org; Web site: http://www.cbpp.org. Available from the Web site at no charge.

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A SUMMARY OF THE NATIONAL COMMUNITY HEALTH ADVISOR STUDY: WEAVING THE FUTURE

University of Arizona, Rural Health Office. 1998. *A summary of the National Community Health Advisor Study: Weaving the future*. Phoenix, AZ: Rural Health Office, University of Arizona; Baltimore, MD: distributed by Annie E. Casey Foundation. 46 pp.

This report presents a comprehensive look at the role of community health advisors (CHAs) in linking mothers and their families to health services. The study reviews several aspects of the field, including core roles and competencies of CHAs, evaluation of CHA services, career development, and CHAs in the changing health system. Additionally, the study offers recommendations for future work and further research.

Contact: Annie E. Casey Foundation, 701 St. Paul Street, Baltimore, MD 21202. Telephone: (410) 223-2890; fax: (410) 547-6624. Available at no charge.

STATE CHILDREN'S HEALTH INSURANCE PROGRAM POLICY AND IMPLEMENTATION MATERIALS

AN ADVOCATE'S TOOL KIT FOR THE STATE CHILDREN'S HEALTH INSURANCE PROGRAM

Dorn, S., Teitelbaum, M., and Cortez, C. 1998. *An advocate's tool kit for the State Children's Health Insurance Program*. Washington, DC: Children's Defense Fund. ca. 75 pp.

This tool kit begins with a brief overview of the State Children's Health Insurance Program (CHIP) and key options for states. Part 1 provides a checklist to help identify important issues and assess states' efforts to cover uninsured children; a set of questions and answers that explore significant issues; a discussion of key mental health issues; and a step-by-step guide to building coalitions and using the media to convey a message on children's health. Part 2 includes one-page fact sheets that cover a variety of related topics. The appendices contain a series of tables that present key information state by state.

Contact: Publications Division, Children's Defense Fund, 25 E Street, N.W., Washington, DC 20001. Telephone: (202) 628-8787; fax: (202) 662-3510. \$4.95 plus \$2.00 shipping and handling.

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TEN WAYS COMMUNITY ORGANIZATIONS CAN LINK CHILDREN TO MEDICAID AND OTHER PUBLIC HEALTH INSURANCE PROGRAMS

Center on Budget and Policy Priorities. 1998. *Ten ways community organizations can link children to Medicaid and other public health insurance programs*. Washington, DC: Center on Budget and Policy Priorities. 6 pp.

This paper discusses 10 methods of outreach for enrolling children in Medicaid. The following methods are discussed: disseminating information; incorporating Medicaid eligibility in intake procedures for other pro-

**ASTHO ACCESS BRIEF**

Association of State and Territorial Health Officials. 199?-. *ASTHO access brief*. Washington, DC: Association of State and Territorial Health Officials. Irregular.

These access briefs are part of a series that analyzes and synthesizes prevailing issues in three areas: children's health insurance implementation, maternal and child health, and for-profit conversions. Number 2, which deals with children's health insurance, discusses resources on innovative school-related programs. Number 4 is an outreach and enrollment overview. Number 5 discusses outstationed eligibility workers and innovative programs. Number 6 discusses minimizing welfare stigma and facilitating enrollment. Number 7 discusses ensuring access and developing the capacity of primary care systems. Number 8 discusses quality and performance measurement. On for-profit conversions, the August 1998 issue provides examples of activities of public health-related foundations.

Contact: Brent Ewig, Association of State and Territorial Health Officials, 1275 K Street, N.W., Suite 800, Washington, DC 20005. Telephone: (202) 371-9090; fax: (202) 371-9797; e-mail: bewig@astho.org; Web site: http://www.astho.org/access_briefs.html. Available at no charge.

BEYOND ENROLLMENT: ARE SCHIP PLANS LINKING CHILDREN TO QUALITY HEALTH CARE?

Meyer, J. A., and Bagby, N. S. 1998. *Beyond enrollment: Are SCHIP plans linking children to quality health care?* Washington, DC: New Directions for Policy. 24 pp.

This report shows the extent to which states are making special efforts and developing new initiatives under the State Children's Health Insurance Program (SCHIP) to ensure that children obtain the health services they need. To obtain a firsthand understanding of how states were approaching this goal, this study reviewed 19 plans that states submitted to the Health Care Financing Administration (HCFA). The study also included interviews with state officials to improve understanding of their SCHIP plans and to obtain detailed information about children's health programs that states have already been operating.

Contact: George Guido, New Directions for Policy, 1015 18th Street, N.W., Suite 210, Washington, DC 20036. Telephone: (202) 530-4540. Available at no charge.

CHILDREN'S HEALTH INSURANCE PROGRAM (CHIP) OUTREACH RESOURCE PACKET

Association of State and Territorial Health Officials. 1998. *Children's Health Insurance Program (CHIP) outreach resource packet*. Washington, DC: Association of State and Territorial Health Officials. 8 items.

This information packet offers a variety of resources designed to assist states in planning and implementing the outreach components of expanded children's health insurance programs. The materials address outreach provisions of Title XXI, eligibility worker outstationing, welfare stigma, and school-linked programs.

Contact: Brent Ewig, Association of State and Territorial Health Officials, 1275 K Street, N.W., Suite 800, Washington, DC 20005. Telephone: (202) 371-9090; fax: (202) 371-9797; e-mail: bewig@astho.org. Available from the Web site at no charge.

CHIP CHECKUP: A HEALTHY START FOR AMERICA'S CHILDREN

Dorn, S., Haifley, G., and O'Connor, J. 1998. *CHIP checkup: A healthy start for America's children*. Washington, DC: Children's Defense Fund. 26 pp.

This report is based on State Children's Health Insurance Program (CHIP) plans submitted to the Health Care Financing Administration (HCFA) or on state statutes on CHIP passed by state legislatures as of April 30, 1998. The report looks at the 43 states that either completed state legislative activity regarding CHIP implementation or submitted plans to the HCFA for approval. Of the 43 states, 41 adopted or proposed policies and 2 rejected CHIP implementation for 1998. The first section of the report is a national overview of trends in state CHIP implementation. The second section contains tables that rank the states on specific, critical policy decisions. The third section contains tables that provide information by region about uninsured children; the tables are derived from the U.S. Census Bureau's March 1997 Current Population Survey.

Contact: Children's Defense Fund, 25 E Street, N.W., Washington, DC 20001. Telephone: (202) 662-3551; fax: (202) 662-3560; e-mail: cdfhealth@childrensdefense.org; Web site: www.childrensdefense.org. Price unknown.



FOCUSING ON RESULTS: HOW STATE TITLE V CHILDREN'S HEALTH INSURANCE PROGRAMS CAN WORK TOGETHER FOR HEALTHIER CHILDREN

Association of Maternal and Child Health Programs. 1997. *Focusing on results: How state Title V Children's Health Insurance Programs can work together for healthier children*. Washington, DC: Association of Maternal and Child Health Programs. 8 pp. (AMCHP issue brief)

This issue brief was developed as a guide to planning and implementing 1997 federal legislative options under the State Children's Health Insurance Program (SCHIP) and Medicaid. The issue brief discusses child health considerations in six areas: overall design, planning, and administration; benefits and other services; service delivery systems; eligibility, outreach, and enrollment; linkages with other programs; and monitoring and evaluation. It also highlights roles that state Title V maternal and child health programs can play in planning and implementing new federal provisions to reach the ultimate goal of healthier children.

Contact: Hannah Gladfetter, Association of Maternal and Child Health Programs, 1220 19th Street, N.W., Suite 801, Washington, DC 20036. Telephone: (202) 775-0436; fax: (202) 775-0061; Web site: <http://www.amchp1.org>. Available at no charge.

GOOD IDEAS FROM STATE PLANS: STATE CHILD HEALTH PLAN PROVISIONS THAT CAN BENEFIT CHILDREN (REV. ED.)

National Association of Child Advocates, and Families USA. 1998. *Good ideas from state plans: State child health plan provisions that can benefit children* (rev. ed.). [Washington, DC]: Families USA. 19 pp.

This document highlights decisions made by states in developing their Children's Health Insurance Programs. It presents information about eligibility criteria, benefit packages, access-to-care issues, cost-sharing requirements, outreach and enrollment, coordination with Medicaid, crowd-out concerns, and family coverage. For each decision, the document identifies one or more states implementing or proposing to implement that approach, briefly describes the policy decision made by the state(s), and supplies, in many cases, relevant language from state child health plans or authorizing legislation that can provide a model for advocates in other states.

Contact: Publications, Families USA, 1334 G Street, N.W., Third Floor, Washington, DC 20005-3169. Telephone: (202) 628-3030; fax: (202) 347-2417; e-mail: info@familiesusa.org; Web site: www.familiesusa.org/PUB.HTM. Available at no charge with \$1.01 postage, available from the Web site at no charge.

HEALTH COVERAGE: OUTREACH TO UNINSURED KIDS

Alliance for Health Reform. 1998. *Health coverage: Outreach to uninsured kids*. Washington, DC: Alliance for Health Reform. 4 pp.

This paper defines outreach to uninsured children. The related topics discussed are breaking down barriers to coverage, timing for outreach, and funding sources for outreach campaigns. Also provided are a brief description of the State Children's Health Insurance Program, a brief description of outreach in Georgia, a chart of uninsured children by poverty level, a chart of the states with the highest percentage or number of uninsured children, and other related data.

Contact: Alliance for Health Reform, 1900 L Street, N.W., Suite 512, Washington, DC 20036. Telephone: (202) 466-5626; fax: (202) 466-6525; Web site: <http://www.allhealth.org>. Available from the Web site at no charge, available at no charge with a self-addressed stamped envelope.

HOW STATES CAN INCREASE ENROLLMENT IN THE STATE CHILDREN'S HEALTH INSURANCE PROGRAM

National Governors' Association, Health Policy Studies Division. 1998. *How states can increase enrollment in the State Children's Health Insurance Program*. Washington, DC: Health Policy Studies Division, National Governors' Association Center for Best Practices. 17 pp. (Issue brief)

This issue brief examines the outreach and enrollment opportunities as well as the challenges facing governors and state health policymakers as they implement the State Children's Health Insurance Program (CHIP). The requirements of the CHIP legislation for outreach activities are outlined, funding and assistance for designing outreach activities at the state and national levels are identified, state administrative efforts to streamline enrollment are described, and outreach campaigns for health assistance and promotion are profiled. The issue brief also identifies the unique outreach and



enrollment challenges related to children with special health care needs and immigrant children. An appendix highlights the best outreach and enrollment practices of three states. [Funded by the Maternal and Child Health Bureau]

Contact: Emily V. Cornell, Health Policy Studies Division, National Governors' Association Center for Best Practices, 444 N. Capitol Street, Washington, DC 20001. Telephone: (202) 624-7879; e-mail: ecornell@nga.org; Web site: www.nga.org/pubs/issue_briefs/1998. Available at no charge from the Web site.

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OUTREACH AND THE STATE CHILDREN'S HEALTH INSURANCE PROGRAM: HELPING STATES ENROLL CHILDREN AND ASSURE ACCESS TO CARE

Carpenter, M. B., and Kavanagh, L. 1997. *Outreach and the State Children's Health Insurance Program: Helping states enroll children and assure access to care*. Arlington, VA: National Center for Education in Maternal and Child Health. 12 pp.

This paper discusses the challenges to achieving the goals of the Children's Health Insurance Program (CHIP), states' outreach to Medicaid-eligible children, outreach and related provisions in the Balanced Budget Act of 1997, outreach provisions under welfare reform, and topics for potential research for Georgetown University Collaborative consideration. [Funded by the Maternal and Child Health Bureau]

Contact: Librarian, National Center for Education in Maternal and Child Health, 2000 15th Street, North, Suite 701, Arlington, VA 22201-2617. Telephone: (703) 524-7802; fax: (703) 524-9335; e-mail: info@ncemch.org; Web site: <http://www.ncemch.org>. Available for loan.

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OUTREACH STRATEGIES IN THE STATE CHILDREN'S HEALTH INSURANCE PROGRAM

Families USA Foundation. 1998. *Outreach strategies in the State Children's Health Insurance Program*. Washington, DC: Families USA. 27 pp.

This paper addresses access to health insurance coverage for children. Topics discussed include the following: outreach and its importance, the number of eligible children whom existing insurance programs have been able to reach, barriers to enrollment, ways states can reduce the barriers to enrollment, outreach fund-

ing, outreach and marketing with managed care organizations, and presumptive eligibility as an outreach and coordination strategy.

Contact: Publications, Families USA Foundation, 1334 G Street, N.W., Third Floor, Washington, DC 20005-3169. Telephone: (202) 628-3030; fax: (202) 347-2417; e-mail: info@familiesusa.org; Web site: www.familiesusa.org/PUB.HTM. Available from the Web site at no charge; \$30.00.

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STATE CHILDREN'S HEALTH INSURANCE PROGRAM: EVALUATION TOOL

American Academy of Pediatrics. 1998. *State Children's Health Insurance Program: Evaluation tool*. Elk Grove Village, IL: American Academy of Pediatrics. 32 pp.

This evaluation tool is designed to help states evaluate their programs created under the State Children's Health Insurance Program (SCHIP). It provides indicators to measure the impact of these programs on three closely linked dimensions of the assessment of the quality of health care: access, process, and outcomes. For each dimension, the tool lists specific indicators, the target population of the indicator, recommended data sources, model instruments, and the expected directions of change in relation to baseline measures. The document also describes how the tool was developed and lists participants who worked on it. [Funded in part by the Maternal and Child Health Bureau]

Contact: American Academy of Pediatrics, 141 Northwest Point Boulevard, Elk Grove Village, IL 60007. Telephone: (847) 228-5005 or (800) 433-9016 ext. 7667; fax: (847) 228-5097.

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SUCCESSFUL OUTREACH STRATEGIES: TEN PROGRAMS THAT LINK CHILDREN TO HEALTH SERVICES

Summer, L., Carpenter, M. B., and Kavanagh, L. 1999. *Successful outreach strategies: Ten programs that link children to health services*. Arlington, VA: National Center for Education in Maternal and Child Health.

This paper discusses components of child health insurance programs that can be used to ensure that families get appropriate preventive and primary care for their children. Building on NCEMCH's earlier report, *Outreach to Children: Moving from Enrollment to*



Ensuring Access, this report reviews steps that 10 Medicaid and other state health insurance programs have taken to enroll children and ensure their access to care. It describes the programs' effective practices, including data collection and analysis strategies. The paper concludes with 10 recommendations drawn from the experiences of the highlighted programs that states can emulate as they implement their child health insurance programs.

Contact: National Maternal and Child Health Clearinghouse, 2070 Chain Bridge Road, Suite 450, Vienna, VA 22182-2536. Telephone (703) 356-1964; fax: (703) 821-2098; e-mail: nmhc@circsol.com; Web site: <http://www.circsol.com/mch>. Available at no charge.

SURVEY TOOLS AND PROGRAM EVALUATIONS

CHILD HEALTH SURVEY

Providence General Medical Center, Children's Center, Partnerships for Improved Community Care Project. [1996]. *Child health survey*. Everett, WA: Partnerships for Improved Community Care Project, Providence General Medical Center. 21 pp.

This child health survey was designed to inform community leaders who can influence programs and policies for children's services about the health, education, and social services that are important to families in Snohomish County, Washington. The aim of the survey is to determine what is working well for families and what their concerns are. The focus of the survey is children from birth through 9 years. This document is sent to the parents of a child selected for the survey and contains questions on the following topics: demographics, health insurance, health services utilization, problems experienced with the health care system, special needs of the child, family needs, and information about the child's caregiver. The survey will be repeated every 6 months for 2 years. [Funded by the Maternal and Child Health Bureau]

Contact: Carrie McLachlan, Providence Children's Center, P.O. Box 1067, Everett, WA 98206-1067. Telephone: (425) 258-7069; fax: (425) 258-7618; e-mail: carrie.mclachlan@provnw.org. Available at no charge.

MANAGED CARE ENHANCEMENT PROJECT FOR CHILDREN WITH SPECIAL HEALTH CARE NEEDS: FAMILY AND PRIMARY CARE CLINICAL NEEDS ASSESSMENT METHODS AND DESCRIPTION OF SURVEY RESPONDENTS

Massachusetts Department of Public Health, and Massachusetts Division of Medical Assistance. [1996]. *Managed Care Enhancement Project for Children with Special Health Care Needs: Family and primary care clinical needs assessment methods and description of survey respondents*. [Boston, MA]: Massachusetts Initiative for Youth with Disabilities, Massachusetts Department of Public Health. 9 pp.

This summary report includes key findings of both the family needs assessment of families of children with special health care needs who are enrolled in MassHealth Managed Care and of primary care clinicians in the MassHealth Primary Care Clinician (PCC) Plan. The family survey reports overall parent satisfaction in five different areas of care. The PCC survey reports key survey and focus group findings. [Funded by the Maternal and Child Health Bureau]

Contact: Nicole Roos, Massachusetts Department of Public Health, 250 Washington Street, Fourth Floor, Boston, MA 02108. Telephone: (617) 624-5955; fax: (617) 624-5990; e-mail: nicole.roos@state.ma.us. Available at no charge.

MANAGED CARE [ENHANCEMENT PROJECT] FOR CHILDREN WITH SPECIAL HEALTH CARE NEEDS: PARENT SURVEY

Massachusetts Department of Public Health, and Massachusetts Division of Medical Assistance. 1995. *Managed Care [Enhancement Project] for Children with Special Health Care Needs: Parent survey*. [Boston, MA: Massachusetts Initiative for Youth with Disabilities, Massachusetts Department of Public Health]. 4 pp.

This document is the survey form for the needs assessment of families with children with special health care needs who are enrolled in MassHealth Managed Care and for primary care clinicians in the MassHealth Primary Care Clinician (PCC) Plan. The family survey addresses overall parent satisfaction in five different areas of care. [Funded by the Maternal and Child Health Bureau]

Contact: Nicole Roos, Massachusetts Department of Public Health, 250 Washington Street, Fourth Floor,



Boston, MA 02108. Telephone: (617) 624-5955; fax: (617) 624-5990; e-mail: nicole.roos@state.ma.us.

Contact: Publication Orders Department, Center for Health Care Strategies, 353 Nassau Street, Princeton, NJ 08540. Telephone: (609) 279-0700; fax: (609) 279-0956; e-mail: mail@chcs.org; Web site: http://www.chcs.org. \$20.00 includes shipping and handling.

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MANAGED CARE ENHANCEMENT PROJECT FOR CHILDREN WITH SPECIAL HEALTH CARE NEEDS: PRIMARY CARE CLINICIAN SURVEY

Massachusetts Department of Public Health, and Massachusetts Division of Medical Assistance. 1995. *Managed Care Enhancement Project for Children with Special Health Care Needs: Primary care clinician survey.* [Boston, MA]: Massachusetts Initiative for Youth with Disabilities, Massachusetts Department of Public Health. 11 pp.

This survey questions primary care clinicians about their experiences and perceptions of caring for children with special health care needs. The survey is part of the Managed Care Enhancement Project for Children with Special Health Care Needs, a quality improvement project designed to enhance the care of children with special health care needs who are enrolled in MassHealth Managed Care.

Contact: Nicole Roos, Massachusetts Department of Public Health, 250 Washington Street, Fourth Floor, Boston, MA 02108. Telephone: (617) 624-5955; fax: (617) 624-5990; e-mail: nicole.roos@state.ma.us. Available at no charge.

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PRIMARY CARE ASSESSMENT SURVEY FOR CHILDREN WITH SPECIAL HEALTH CARE NEEDS

Massachusetts Department of Public Health, and Massachusetts Division of Medical Assistance. 1997. *Primary care assessment survey for children with special health care needs.* [Boston, MA]: Massachusetts Department of Public Health, and Massachusetts Division of Medical Assistance. 9 pp.

This survey of parents of children with special health care needs examines the child's primary health care and health status. The survey is part of the Managed Care Enhancement Project for Children with Special Health Care Needs, a quality improvement project designed to enhance the care of children with special health care needs who are enrolled in MassHealth Managed Care.

Contact: Nicole Roos, Massachusetts Department of Public Health, 250 Washington Street, Fourth Floor, Boston, MA 02108. Telephone: (617) 624-5955; fax: (617) 624-5990; e-mail: nicole.roos@state.ma.us. Available at no charge.

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MEDICAID MANAGED CARE ENROLLMENT STUDY: REPORT OF FINDINGS FROM THE SURVEY OF STATE MEDICAID CARE PROGRAMS

Kenesson, M. S. 1997. *Medicaid managed care enrollment study: Report of findings from the survey of state Medicaid care programs.* Princeton, NJ: Center for Health Care Strategies. ca. 100 pp.

This report describes Medicaid managed care enrollment approaches of 33 states. The report also offers highlights of a survey of the perceptions of Medicaid health plans. Included are findings and observations on the following topics: reshaping the enrollment environment, structuring the enrollment process, facilitating voluntary choice, handling beneficiaries who do not make voluntary choices, accountability for success, and working with the health plans. Appendices include the state survey questionnaire, the report of the survey, and a list of published resources about Medicaid managed care enrollment programs.

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QUALITY ASSURANCE CLIENT SATISFACTION SURVEY

McCurry, S. D. 1996. *Quality assurance client satisfaction survey.* Cleveland, OH: Greater Cleveland Healthy Family/Healthy Start Project. 46 pp.

This report presents the findings of a quality assurance survey that was designed to monitor services to pregnant women and women with children who were enrolled in the Cleveland Healthy Start Project. The goal of the survey was to assess the quality of outreach services from the perspective of participants and to determine if the project had made a difference in their lives. The report includes an explanation of the methodology of the data collection, results of the survey, an analysis, recommendations, and a conclusion. The following topics were included in the survey: participants' perception of the program, participants' needs, services provided, retention in the program, enrollment of fathers, impact of interventions, and knowledge of infant mortality. The report includes



tables and charts. [Funded by the Maternal and Child Health Bureau]

Contact: Juan Molina Crespo, Greater Cleveland Healthy Family/Healthy Start Project, Cleveland Department of Public Health, 1925 St. Clair Avenue, Cleveland, OH 44114. Telephone: (216) 664-4620; fax: (216) 664-2501. Available at no charge.

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SUMMARY OF THE FINAL EVALUATION OF NORTH CAROLINA'S MATERNAL OUTREACH WORKER (MOW) PROGRAM

Herrick, H. 1997. *Summary of the final evaluation of North Carolina's Maternal Outreach Worker (MOW) Program*. Raleigh, NC: State Center for Health Statistics, North Carolina Department of Environment, Health, and Natural Resources. 9 pp. (SCHS studies; no. 103)

This report summarizes findings from the final evaluation report on North Carolina's Maternal Outreach Worker Program (MOW). It focuses on the evaluation of program objectives to increase use of existing health services, reduce risk factors, reduce infant mortality, and improve infant development. Participants in the MOW program are compared with nonparticipants, and the results of the comparison are presented.

Contact: Sid Evans, State Center for Health Statistics, North Carolina Department of Environment, Health, and Natural Resources, P.O. Box 29538, Raleigh, NC 27602-2091. Telephone: (919) 733-4728; fax: (919) 733-8485; e-mail: sid_evans@mail.ehnr.nc.us. Single copies available at no charge.

PROGRAM DEVELOPMENT FOR SPECIAL POPULATIONS

BEST PRACTICES: OUTREACH STRATEGIES IN MULTICULTURAL COMMUNITIES

Baumann, A., and Grant-Griffin, L. 1995. *Best practices: Outreach strategies in multicultural communities*. Albany, NY: Office of Minority Services, New York State Office of Mental Retardation and Developmental Disabilities. 31 pp.

This report describes the results of a workshop in which members of several minority groups met to

develop strategies and make recommendations to help professionals reach out more effectively to people with developmental disabilities in different ethnic communities (Asians/Pacific Islanders, Caribbeans, Native Americans, Hispanics, and African Americans). The recommendations range from generalities (such as accessing the community) to specifics (such as the best way to greet a person).

Contact: Dr. Griffin, New York State Office of Mental Retardation and Developmental Disabilities, Bureau of Policy Analysis, 44 Holland Avenue, Albany, NY 12229. Telephone: (518) 473-8189; fax: (518) 473-9695.

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BUILDING THE FUTURE: STRATEGIES TO SERVE IMMIGRANT FAMILIES IN THE DISTRICT

DC Family Policy Seminar. 1997. *Building the future: Strategies to serve immigrant families in the District*. Washington, DC: Graduate Public Policy Program, Georgetown University; Arlington, VA: National Center for Education in Maternal and Child Health. 23 pp. (DC Family Policy Seminar)

This report provides a brief introduction to issues addressed by a DC Family Policy Seminar in October 1997 that focused on the ways service providers can meet the needs of immigrant families in the District of Columbia. The goals of the seminar were to bring different points of view to the table and to discuss tools needed to serve families through information dissemination, education, and outreach. The seminar emphasized the importance of recognizing cultural diversity, the need for a coordinated response to the needs of immigrant families, and the need for appropriate outreach efforts to overcome such barriers to access as language and culture. Also included are a bibliography of works cited, a glossary, a directory of agencies and organizations in the District of Columbia that offer various services to immigrants, and a directory of national resources. [Funded by the Maternal and Child Health Bureau]

Contact: Librarian, National Center for Education in Maternal and Child Health, Georgetown University, 2000 15th Street, North, Suite 701, Arlington, VA 22201-2617. Telephone: (703) 524-7802; fax: (703) 524-9335; e-mail: info@ncemch.org; Web site: <http://www.ncemch.org>. Photocopy available at no charge.

**CHILDREN WITH SPECIAL HEALTH CARE NEEDS AND THEIR FAMILIES: BUILDING ON CULTURAL STRENGTHS**

University of Minnesota, Division of General Pediatrics and Adolescent Health, Institute for Health and Disability. 1998. *Children with special health care needs and their families: Building on cultural strengths*. Minneapolis, MN: Institute for Health and Disability, University of Minnesota. 24 pp. (CYDLIN reviews)

This annotated bibliography focuses on published materials that deal with cultural competence in serving children with special health care needs. Materials cited were published after 1991, and they were selected to add to the body of information published in *Race and Ethnicity: Issues for Adolescents with Chronic Illnesses and Disabilities* (1991). Citations cover materials related to epidemiology and demography, cultural competence, cultural competence and children and youth with disabilities, family systems, cultural competence and service delivery, and cultural competence and health care policy. [Funded by the Maternal and Child Health Bureau]

Contact: Institute for Health and Disability, Division of General Pediatrics and Adolescent Health, University of Minnesota, Box 721, 420 Delaware Street, S.E., Minneapolis, MN 55455-0392. Telephone: (612) 624-3939 (V/TTY); fax: (612) 626-2134; e-mail: instihd@tc.umn.edu. \$6.50.

FROM WORDS TO ACTION: NOTES ON SERVING A CULTURALLY DIVERSE POPULATION

Michigan Department of Public Health, Bureau of Child and Family Services, Division of Children's Special Health Care Services, Project: UPTOWN. 1995. *From words to action: Notes on serving a culturally diverse population*. Lansing, MI: Division of Children's Special Health Care Services, Michigan Department of Public Health. 4 pp.

This brochure describes Project: UPTOWN (Urban Parents Together, Organizing Within Networks). It is an effort of the Michigan Department of Public Health's Division of Children's Special Health Care Services (CSHCS). The brochure enumerates outreach activities identified by CSHCS to engage parents from diverse cultural backgrounds and to integrate their input into CSHCS programs to ensure the delivery of culturally appropriate services. [Funded by the Maternal and Child Health Bureau]

Contact: Felecia Jordan Da-Silva, Children's Special Health Care Services, Parent Participation Program, Plan Division, Michigan Department of Public Health, 1200 Sixth Street, Suite 316, Detroit, MI 48226. Telephone: (800) 359-3722 or (313) 256-2183; fax: (313) 256-2605; e-mail: jordandasilvaf@state.mi.us. Available at no charge.

MANAGED CARE AND CHILDREN WITH SPECIAL HEALTH CARE NEEDS: CONSUMER LEADERSHIP AND PARTICIPATION

Bonnyman, G. 1997. *Managed care and children with special health care needs: Consumer leadership and participation*. [Princeton, NJ]: Medicaid Managed Care Program, Robert Wood Johnson Foundation. 10 pp.

This report highlights issues from a meeting of the leadership of Family Voices, a national grassroots organization of families with children with special health care needs. At the meeting, participation of the Family Voices constituency in the formulation of health policies affecting children was discussed. The report focuses on Medicaid managed care policy, the case for consumer participation in decision-making, and fostering effective consumer involvement in health systems change. The discussion also includes health policy and private insurance plans.

Contact: Publication Orders Department, Center for Health Care Strategies, 353 Nassau Street, Princeton, NJ 08540. Telephone: (609) 279-0700; fax: (609) 279-0956; e-mail: mail@chcs.org. \$12.00.

MEDICAID MANAGED CARE: OUTREACH AND ENROLLMENT FOR SPECIAL POPULATIONS

Kenesson, M. S. 1998. *Medicaid managed care: Outreach and enrollment for special populations*. Princeton, NJ: Center for Health Care Strategies. ca. 100 pp.

This report, based on a survey of more than 30 states, gives examples of the various approaches to outreach, orientation, and enrollment of special populations in Medicaid managed care programs. The report covers the following areas: the definition and identification of special populations; encouragement of voluntary, informed choices; beneficiaries who do not make voluntary choices; interaction with health plans and providers who serve special populations; health status and needs assessment in the enrollment process; and



accountability. Appendices include a summary of the states' Medicaid managed care enrollment programs, the survey questions, and enrollment of persons with disabilities. Enrollment-related documents from Maryland, New Jersey, and Pennsylvania's Medicaid managed care programs are also appended.

Contact: Publication Orders Department, Center for Health Care Strategies, 353 Nassau Street, Princeton, NJ 08540. Telephone: (609) 275-4071 or (609) 275-4058; fax: (609) 279-0956; e-mail: mail@chcs.org; Web site: <http://www.chcs.org>. \$20.00 includes shipping and handling.

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OUTREACH PROFILES ON LATINO-HISPANIC RURAL HEALTH

U.S. Department of Health and Human Services, Health Resources and Services Administration, Office of Rural Health Policy. 1997. *Outreach profiles on Latino-Hispanic rural health*. Rockville, MD: Office of Rural Health Policy, U.S. Department of Health and Human Services. 64 pp.

This report provides information on Hispanic rural outreach projects funded between 1991 and 1995 through the Office of Rural Health Policy's Rural Health Outreach Services grants. Entries are arranged alphabetically by state and include point of contact information, a brief assessment of the health issues in a particular community, the methods used to address the issues, and an assessment of the success or lack of success of the projects.

Contact: ATTN: ORHP, Equals Three Communications, 7910 Woodmont Avenue, Suite 200, Bethesda, MD 20814. Telephone: (301) 652-5264; fax: (301) 656-3100; Web site: <http://www.nal.usda.gov/orhp/>. Available at no charge.

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PARTNERSHIPS AT WORK: LESSONS LEARNED FROM PROGRAMS AND PRACTICES OF FAMILIES, PROFESSIONALS AND COMMUNITIES

Bishop, K. K., Taylor, M. S., and Arango, P. (Eds.) 1997. *Partnerships at work: Lessons learned from programs and practices of families, professionals and communities*. Burlington, VT: University of Vermont. 135 pp.

This book gives information on culturally sensitive family- and community-centered care for children with

special health care needs. It presents the case of a family with multiple needs and ways the family built partnerships with various providers of health care and education services. Examples of community-based programs in New Mexico, Minnesota, and Texas are given. Also included are chapters on applying lessons learned and on recommendations for implementing changes. Appendices include a suggested reading list, information on the National Commission on Leadership in Interprofessional Education, principles of family/professional collaboration, key elements of family-centered care, fundamentals of cultural competence, and a list of Project Unity members. [Funded by the Maternal and Child Health Bureau]

Contact: Kathleen Kirk Bishop, Partnerships for Change, Department of Social Work, University of Vermont, 228 Waterman Building, Burlington, VT 05405. Telephone: (802) 656-1156; fax: (802) 656-8565; e-mail: kbishop@zoo.uvm.edu. \$10.00 includes shipping and handling.

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A PERSPECTIVE ON CHANGES IN HEALTH CARE FOR CHILDREN AND YOUTH WITH SPECIAL HEALTH NEEDS

National Center for Youth with Disabilities. 1998. *A perspective on changes in health care for children and youth with special health needs*. Minneapolis, MN: National Center for Youth with Disabilities, University of Minnesota. 32 pp. (CYDLINE reviews)

This annotated bibliography focuses on materials published about managed health care and children and youth with special health care needs. The topics covered include demographics and children with special health needs, managed health care services, Medicaid and managed health care, managed care and children with special health needs, quality assurance and performance measurement, managed care and public health, medical education and managed care, mental health, and the medical home for children with special health needs. [Funded by the Maternal and Child Health Bureau]

Contact: Institute for Health and Disability, Division of General Pediatrics and Adolescent Health, University of Minnesota, Box 721, 420 Delaware Street, S.E., Minneapolis, MN 55455-0392. Telephone: (612) 624-3939 (V/TTY); fax: (612) 626-2134; e-mail: instihd@tc.umn.edu. \$6.50.



STRENGTHENING NATIVE AMERICAN FAMILIES THROUGH TEACHING AND TRADITION: PARENT HANDBOOK

Howe, D., Chino, M., Riley, C., Taft, S., and Naseyowma, J. 1997. *Strengthening Native American families through teaching and tradition: Parent handbook*. Albuquerque, NM: Helping Indian Children of Albuquerque, All Indian Pueblo Council. 294 pp.

This curriculum is designed to (1) provide Native American families with a greater understanding and awareness of the value their traditions offer in the growth and development of their families, (2) increase service providers' awareness of and respect for the unique needs of Native American families, (3) reinforce the need for strong and healthy families in all cultures, and (4) enhance the service coordination skills of parents of children with special needs. The modules teach belonging, awareness, interdependence, and community. A separate instructor's handbook is also available.

Contact: Katherine Mariano, Helping Indian Children of Albuquerque, All Indian Pueblo Council, P.O. Box 3256, Albuquerque, NM 87190. Telephone: (505) 884-3820; fax: (505) 883-7682. \$90.00; accompanying instructor's manual is \$60.00; the set is \$150.00.

"WHO'S GOING TO DO THIS WHEN I'M NOT AROUND?": PARENTS OF YOUNG ADULTS WITH SPECIAL HEALTH CARE NEEDS SPEAK OUT ON TRANSITION

Timmons, J. C., McIntyre, J. P., Jr., Whitney-Thomas, J., and Butterworth, J. 1997. *"Who's going to do this when I'm not around?": Parents of young adults with special health care needs speak out on transition*. [Boston, MA]: Massachusetts Initiative for Youth with Disabilities, Massachusetts Department of Public Health. 20 pp.

This report summarizes the experiences and concerns of 6 Massachusetts adolescents and young adults with special health care needs (ages 11 to 22) and 30 family members. The study seeks to understand the issues and needs that young adults and their families face during the transition from school to adult life. The results of six focus groups and three detailed case studies illustrate the variety of challenges and solutions that individuals with special health care needs and their families experience. [Funded by the Maternal and Child Health Bureau]

Contact: Nicole Roos, Massachusetts Department of Public Health, 250 Washington Street, Fourth Floor, Boston, MA 02108. Telephone: (617) 624-5955; fax: (617) 624-5990; e-mail: nicole.roos@state.ma.us. Available at no charge.

WORKSHOPS ON DIVERSITY TRAINING FOR BHSI MEDICAL PROVIDERS

Boston Healthy Start Initiative. [1996]. *Workshops on diversity training for BHSI medical providers*. Boston, MA: Boston Healthy Start Initiative. 27 pp.

This report summarizes diversity training workshops held for medical providers in the Boston Healthy Start Initiative during the first half of 1996. The report summarizes discussions of the following topics: ways the culture and experience may affect health; prenatal and postpartum care in a cultural context; women and substance abuse; pregnancy and HIV; domestic violence and the family; grief and loss; adolescents, immigrants, and welfare reform; fostering self-esteem in clients; and outreach to special populations. A list of participants and an evaluation of the workshops are included. [Funded by the Maternal and Child Health Bureau]

Contact: Diana Christmas/Urmi Bhaumik, Boston Healthy Start Initiative, Boston Public Health Commission, 434 Massachusetts Avenue, Fifth Floor, Boston, MA 02118. Telephone: (617) 534-7828; fax: (617) 534-5179; e-mail: bostonhhsi@hotmail.com; Web site: www.bostonhealthystart.org. Available at no charge.

Outreach-Related Web Sites

This list of Web sites was prepared by the National Center for Education in Maternal and Child Health to help identify sources of information on outreach. Sites include information summaries of the CHIP legislation, policy and program analyses, information about children with special health care needs, managed care issues, and technical assistance publications. Sites with a [★] beside them are noteworthy because they may serve as outreach tools to parents and families. The Children's Defense Fund site is especially useful because it has a subsite that links to the states' CHIP programs and provides contact information for each state's outreach coordinator.

Agency for Health Care Policy and Research **www.ahrp.gov**

The Agency for Health Care Policy and Research (AHCPR), part of the U.S. Department of Health and Human Services, is the lead agency charged with supporting research designed to improve the quality of health care, reduce its cost, and broaden access to essential services. AHCPR's research programs bring practical, science-based information to medical practitioners, consumers, and other health care purchasers. The AHCPR Web site contains research information on managed care, quality assurance guidelines, and medical outcomes; results from the Medical Expenditure Panel Survey that includes data on aspects of the national CHIP experience; and press releases.

Alpha Center **www.ac.org**

The Alpha Center is a nonprofit, nonpartisan health policy organization that provides objective information, analysis, and strategic planning to both the public and the private sectors. This Web site includes access to Alpha Center publications, selected state health care policy developments and data, links to other policy resources, and updates on individual state programs.

American Academy of Pediatrics **www.aap.org/Advocacy/state government affairs** **update/State Children's Health Insurance**

The American Academy of Pediatrics (AAP) is a membership organization committed to the attainment of optimal physical, mental, and social health for all infants, children, adolescents, and young adults.

Activities of the AAP include advocacy for children and youth, public education, research, professional education, and membership services for pediatricians. The AAP offers weekly e-mail updates on CHIP; to subscribe to the list, send requests to schip@aap.org. The AAP Web site includes sections on federal and state government updates, including weekly CHIP updates and information on implementation strategies.

American Association of Health Plans **www.aahp.org**

The American Association of Health Plans (AAHP), formerly Group Health of America, represents over 1,000 HMOs, PPOs, and similar insurance plans. Its member companies are dedicated to a philosophy of health care that puts the patient first. The AAHP Web site describes the organization's initiatives, its involvement with government and advocacy, its research and library resources, its training programs, and information for consumers. The site also has links to a number of documents that address the CHIP program and children's health issues.

Assistant Secretary for Planning and Evaluation **aspe.os.dhhs.gov**

The Office of the Assistant Secretary for Planning and Evaluation (ASPE) is responsible to the Secretary of the U.S. Department of Health and Human Services (DHHS) for policy analysis and advice, policy development, strategic and implementation planning, and the coordination and conduct of evaluation and policy research. This Web site contains information on health care financing, children and youth policy, DHHS poverty guidelines, and state efforts to integrate health information. The site offers a new page devoted to children's health insurance topics, including innovative state strategies to insure children. The site also offers a database on state CHIP efforts and will expand to include case studies on CHIP implementation.

Association of Maternal and Child Health Programs **www.amchp1.org**

The Association of Maternal and Child Health Programs (AMCHP) is a national nonprofit organization composed principally of the directors and staff of state public health agency programs for maternal and child health (MCH) and for children with special health care needs (CSHCN). This Web site includes



information on membership, discussion groups for state MCH and CSHCN directors, fact sheets, and issue briefs on topics such as collaboration between Title V and children's health insurance programs. The AMCHP site also offers links to other national organizations, federal programs, and advocacy organizations involved in maternal and child health.

Association of State and Territorial Health Officials
www.astho.org/html/primary_care_MCH_projects.html

The Association of State and Territorial Health Officials (ASTHO) represents the public health agencies of each state and U.S. territory. ASTHO is involved in a number of legislative, scientific, educational, and programmatic issues and activities on behalf of public health. This site provides links to state public health departments and information on ASTHO's public health projects. It also includes ASTHO publications such as the *ASTHO Access Brief* and the ASTHO CHIP Outreach Resource Packet.

Bazelon Center for Mental Health Law
www.bazelon.org

The Judge David L. Bazelon Center for Mental Health Law provides legal advocacy for the civil rights and human dignity of people with mental disabilities. This Web site provides publications and alerts on issues that affect children with mental disabilities and mental retardation, including Supplemental Security Income (SSI), welfare reform, Medicaid managed care, mental health parity, and CHIP.

Center for Studying Health System Change
www.hschange.com

The Center for Studying Health System Change is a Washington, DC-based research organization dedicated to studying how the country's health care systems are changing and how those changes are affecting people at the community level. This Web site includes information on conferences, seminars, research, and issue briefs. Topics include health care costs, hospital report cards, access to care, and the "crowd out" effect.

Center on Budget and Policy Priorities
www.cbpp.org

The Center on Budget and Policy Priorities is a non-partisan research organization and policy institute that conducts research and analysis on a range of government policies and programs, with an emphasis on those affecting people with low and moderate incomes. This Web site provides access to publications on numerous topics, including outreach and enrollment of children in health coverage programs, and analyses of CHIP.

*** Children's Defense Fund: Sign Them Up!**
www.childrensdefense.org/signup

The Children's Defense Fund's Web site contains an outreach-focused subsite called "Sign Them Up!" It provides state-specific CHIP information directly for working parents and health care consumers. The site links to each state's CHIP program, specifying eligibility requirements, program benefits, and application and enrollment procedures. The site also offers a section called "Spread the Word," which provides contact information for outreach coordinators so that interested others can aid in outreach efforts. Other available outreach tools include downloadable flyers and a list of phone numbers for state CHIP programs.

Children's Dental Health Project
www.aapd.org/whatchip.html

The Children's Dental Health Project is an initiative of the American Association of Dental Schools and the National Center for Education in Maternal and Child Health, in cooperation with the American Academy of Pediatrics and the American Academy of Pediatric Dentistry. This Web site provides information on the legislative history and intent of dental coverage in CHIP, the dental needs of target populations of children, dental care costs, and state actions to date. The site also provides links to other organizations that play an advocacy role and/or track CHIP developments.

Covering Kids
www.coveringkids.org

Covering Kids, funded by The Robert Wood Johnson Foundation, is a national health access initiative for low-income, uninsured children. Three-year grants will support up to 51 state-local coalitions in conducting outreach initiatives and working toward enrollment, simplification, and coordination of health coverage programs for low-income children. The Web site contains technical assistance briefs and reports on outreach, as well as information about simplification and coordination of outreach efforts. It also contains information on ways to involve churches and schools, and facts about uninsured children.

Employee Benefit Research Institute
www.ebri.org

The Employee Benefit Research Institute (EBRI) is a nonprofit, nonpartisan organization committed to original public policy research and education on economic security and employee benefits. The Web site includes access to EBRI publications and issue briefs, including the annual *Sources of Health Insurance and Characteristics of the Uninsured*, which analyzes the Current Population Survey.

**Families USA****www.familiesusa.org**

Families USA is a national nonprofit organization advocating high-quality, affordable health care and long-term care for all Americans. Families USA issues reports and analyses through a variety of media to educate the public, opinion leaders, and policymakers about the problems consumers experience in the health care marketplace and proposed solutions. This Web site includes publications and advocacy information on Medicaid, Medicare, children's health care expansion in the states, and managed care. Full texts of many reports are posted, along with periodic updates on CHIP implementation and an interactive "HealthLink" feature.

*** Family Voices****www.familyvoices.org**

Family Voices is a national grassroots organization of families and professionals speaking on behalf of children with special health care needs and representing those children in health care reform efforts at local, state, and national levels. This Web site features a bimonthly newsletter, a weekly news update, and information about managed care, SSI, Medicaid, and CHIP.

*** Florida Healthy Kids Corporation****www.healthykids.org**

The Florida Healthy Kids Corporation was created in 1990 by the Florida legislature to address the problem of uninsured children. The project uses school districts to create large health insurance risk pools that enable uninsured children to have affordable, accessible, quality private-sector health care. The Healthy Kids Web site includes an overview of the local and national projects, annual reports, research and evaluation activities, enrollment information, and grant opportunities. The site also features a Title XXI page devoted to CHIP issues and related links.

The Future of Children**www.futureofchildren.org**

This site includes the full text of *The Future of Children*, a journal that summarizes numerous current research and policy issues relating to the well-being of children. The journal is developed by the Center for the Future of Children at the David and Lucile Packard Foundation.

Grantmakers in Health**www.gih.org**

Grantmakers in Health (GIH) is an educational organization serving the professional needs of trustees, executives, and program staff of private-sector founda-

tions and corporate-giving programs in health and health-related human services philanthropy. GIH serves its constituency by convening meetings, publishing a variety of materials, providing education/training, conducting research, developing databases, and offering technical assistance—all in an effort to build successful philanthropic programs. This Web site offers issue bulletins, state reports, descriptions of GIH initiatives, and executive summaries from discussion sessions on various topics.

HCFA/Children's Health Insurance Program**www.hcfa.gov/init/children.htm**

The Health Care Financing Administration (HCFA) and the Health Resources and Services Administration (HRSA) co-lead the CHIP implementation. This HCFA Web site includes informational materials about CHIP for various audiences. It includes letters from the Clinton Administration to state officials, *Federal Register* notices, a draft template and instructions for the submission of CHIP plans, a series of frequently asked questions and answers, a status report on state plan submissions, and a direct link for users to ask questions of Administration officials via e-mail. The following state Web sites, many of which can be accessed through the HCFA Web site, serve as outreach tools by providing direct information to health care consumers about their CHIP programs.

Health Resources and Services Administration**www.hrsa.dhhs.gov**

The Health Resources and Services Administration (HRSA) is the branch of the U.S. Department of Health and Human Services (DHHS) charged with providing health resources for medically underserved populations. With a particular emphasis on outreach, HRSA co-leads the implementation of CHIP. This Web site provides an overview of HRSA, information about HRSA programs, news and public affairs, a staff directory, and a list of upcoming events. This site allows subject searches of HRSA's Bureau of Primary Health Care, Bureau of Health Professions, Bureau of Health Resource Development, and Maternal and Child Health Bureau. The site also includes the special section "Focus on Child Health," which features information by DHHS experts describing CHIP implementation, policies, performance measures, and financial issues.

Henry J. Kaiser Family Foundation**www.kff.org**

This Web site includes information on the foundation's work in health care policy and innovations. The site includes fact sheets and publications on state health



policy, the uninsured, and the Kaiser Commission on the Future of Medicaid. Documents may be downloaded from organizations that receive Kaiser funding, including The George Washington University Center for Health Policy Research, the Alpha Center, The Urban Institute, and the National Governors' Association. This site offers policy briefs on CHIP and links to HCFA's Web site on CHIP.

Institute for Child Health Policy
www.ichp.ufl.edu

The Institute for Child Health Policy is dedicated to improving the health status of infants and children in Florida and the nation by integrating the resources of the State's universities to assist in the formulation and evaluation of health policies, programs, and systems. Starting in 1988, the Institute developed the concept of school enrollment-based health insurance. These efforts culminated in the establishment of the Florida Healthy Kids Corporation in 1991. This Web site includes information on the Institute's work in both policy and program development, as well as research and evaluation.

March of Dimes
www.modimes.org

The March of Dimes (MOD) works to prevent congenital disabilities and infant mortality through research, community service, education, and advocacy programs. This Web site offers information from the MOD's Division of Public Policy and Government Affairs and includes summaries of the issues related to the implementation of CHIP legislation.

Maternal and Child Health Bureau
www.hhs.gov/hrsa.mchb

The Maternal and Child Health Bureau (MCHB) funds Title V Maternal and Child Health Block Grants in the 50 states and 9 other U.S. jurisdictions. MCHB provides technical assistance to state maternal and child health programs and service providers and also funds a variety of demonstration, research, and training grants. This site offers newsletters and other publications that may be downloaded.

Maternal and Child Health Policy Research Center
www.mchpolicy.org

The Maternal and Child Health Policy Research Center addresses information, financing, and delivery system problems that impede access to comprehensive, family-centered, community-based care for children with special needs. Among the center's initiatives is the Children's Health Insurance Project, which was

designed to research and analyze the status and trends in children's health coverage, especially in light of the CHIP legislation. A series of issue briefs and fact sheets on children's health insurance issues is available through this Web site.

National Academy for State Health Policy
www.nashp.org

The National Academy for State Health Policy (NASHP) is a multidisciplinary forum of state health policy leaders from the executive and legislative branches. NASHP helps policymakers to exchange insights, information, and experience and to develop practical, innovative solutions to complex health policy issues confronting states. The NASHP Web site contains information on ordering publications, several of which focus on CHIP. The site's Bulletin Board has a "CHIP Chat" forum designed for those interested in and responsible for CHIP implementation.

National Association of Child Advocates
www.childadvocacy.org

The National Association of Child Advocates (NACA) is a membership organization composed of child advocacy organizations working on behalf of children at the level of America's state houses, city councils, and county commissions. The Web site includes information on current projects (including NACA's Child Health Advocacy Project), membership materials, a publications list, and links to a number of related Web sites.

National Association of County and City Health Officials
www.naccho.org

The National Association of County and City Health Officials (NACCHO), representing the country's nearly 3,000 local health departments, is dedicated to improving the health of people and communities by ensuring an effective local public health system. NACCHO provides education, information, research, and technical assistance to local health departments and facilitates partnerships among local, state, and federal agencies to promote and strengthen public health. This Web site contains information about NACCHO's projects and publications (such as workbooks) that aid public health departments in working with communities.

National Association of State Medicaid Directors
medicaid.aphsa.org

The National Association of State Medicaid Directors (NASMD) is a bipartisan, professional, nonprofit organization of representatives of state and territorial Medicaid agencies. The primary purposes of NASMD



are to serve as a focal point of communication between the states and the federal government and to provide an information network among the states on issues pertinent to the Medicaid program. This Web site includes position papers, legislative memoranda, specific information on state waiver activity, CHIP plan summaries, and other CHIP links.

National Center for Education in Maternal and Child Health

www.ncemch.org

The National Center for Education in Maternal and Child Health (NCEMCH) at Georgetown University is a research center dedicated to improving the health of children and families. NCEMCH serves maternal and child health (MCH) practitioners—including health professionals, researchers, policymakers, program administrators, business leaders, and health officials—to help them make more informed decisions to improve the health of the nation's children and families. The NCEMCH Web site includes issue papers on outreach and CHIP, housed at www.ncemch.org/policy/outreach.html. The NCEMCH site provides a searchable database on MCH organizations and issues, publications available for downloading, information on conferences and projects, and links to other MCH Web sites.

National Conference of State Legislatures/Forum for State Health Policy Leadership

www.ncsl.org

www.stateserv.hpts.org

The National Conference of State Legislatures (NCSL) is dedicated to improving the quality and effectiveness of state legislatures, fostering interstate communication and cooperation, and ensuring legislatures a strong, cohesive voice in the federal system. NCSLnet, the organization's Web site, provides electronic information for state legislators and their staff. NCSL's home page at www.ncsl.org offers a 50-state CHIP implementation chart, an issue brief, a chart with maternal and child health statistics, and a number of other CHIP resources and links to related sites. The NCSL's Forum for State Health Policy Leadership posts its CHIP information at www.stateserv.hpts.org.

National Governors' Association/Center for Best Practices

www.nga.org/CBP/Activities/SCHIP.asp

The National Governors' Association (NGA) is the only bipartisan organization of state governors. NGA provides assistance in solving state-focused problems; information on state innovations and practices; and a

bipartisan forum for governors to establish, influence, and implement policy on national issues. The NGA Web site provides direct access to information about governors and shares the best ideas of the states via electronic means. Policy statements, *Issue Briefs*, *StateLines*, and access to publications on children's health are available through the Health Division link of the Center for Best Practices page. This page offers an overview of CHIP, weekly updates on CHIP plans submitted to HCFA, and a variety of related publications and links.

National Health Law Program

www.healthlaw.org

The National Health Law Program (NHeLP) is a national public interest law firm that seeks to improve health care for America's working and unemployed poor, minorities, the elderly, and people with disabilities. NHeLP serves legal services programs, community-based organizations, the private bar, providers, and individuals who work to preserve a health care safety net for the millions of uninsured or underinsured people with low incomes in the United States. The NHeLP Web site also features many of the program's publications.

National Institute for Health Care Management

www.NIHCM.org

The National Institute for Health Care Management (NIHCM) is a nonpartisan research and education organization with a focus on effective and innovative practices in health care, especially those involving management, financing, and delivery. NIHCM brings the private and public sectors together to build expertise in managed care topics. The NIHCM Web site offers a Maternal and Child Health Corner, which includes information and action briefs on CHIP implementation, including outreach.

★ National Parent Network on Disabilities

www.npnd.org

The National Parent Network on Disabilities is a national organization that shares information and resources to promote the influence of parents in policy discussions concerning the needs of children, youth, and adults with disabilities. This Web site includes legislative updates on changes in SSI, welfare reform, and CHIP.

Policy.com

www.policy.com

Policy.com is a comprehensive public policy information service and Internet/online community. This Web



site provides news and issues analyses through its diverse membership of think tanks, advocacy organizations, universities, associations, businesses, government agencies, and the media. Discussions and links are available on a variety of health issues.

The Robert Wood Johnson Foundation

www.rwjf.org

The Robert Wood Johnson Foundation (RWJF) is the nation's largest foundation devoted exclusively to health and health care and currently supports research and analysis on CHIP-related issues. This Web site provides the latest news on health policy from American Health Line (information on programs and publications funded by RWJF) and the new Health Tracking Program, which is designed to measure the effects of health system changes on the American people.

The Southern Institute on Children and Families

www.kidsouth.org

The Southern Institute on Children and Families is an independent nonprofit organization working to improve health, social, economic, and educational opportunities for children and families in the South. The Institute focuses particularly on disadvantaged children and tries to remove barriers that keep children and families from accessing services. The Web site contains a section on outreach and a publications list that includes online publications and other publications available from the organization. The Institute is funded in part by The Robert Wood Johnson Foundation.

THOMAS

thomas.loc.gov

Operated through the Library of Congress, THOMAS is an information service that provides access to Congress. The Web site includes searchable databases on current congressional activity; the text, summaries, and current status of legislation; *Congressional Record* text and indices; committee reports and Web sites; historical documents; information on the legislative process; and other government Internet resources.

The Urban Institute

www.urban.org

The Urban Institute is a nonprofit policy research organization that investigates social and economic problems confronting the nation, and analyzes government policies and public and private programs designed to alleviate those problems. This Web site offers access to Urban Institute publications, periodicals,

and annual reports, and a search engine to access specific topics. The site includes reports and analyses on health care and devolution to the states, health care access and financing, and the status of the uninsured.

U.S. Census Bureau

www.census.gov

The goal of the U.S. Census Bureau is to collect and provide timely, relevant, and quality data about the people and economy of the United States. The Bureau's Web site contains an alphabetical listing by subject area for easy access to data and publications, including reports on the health insurance status of adults and children. The site also includes information on surveys, statistical activities, software, and Web links to other data collection agencies.

U.S. General Accounting Office

www.gao.gov

The U.S. General Accounting Office (GAO) is the investigative arm of Congress. GAO's Web site provides access, with searching and downloading capabilities, to GAO reports and testimony. The site also includes Comptroller General Decisions and Opinions, reports on the major rules of federal agencies, GAO policy and guidance materials, and special publications. The GAO has issued a number of reports on Medicaid, private insurance reforms, health insurance for children, and other health policy issues. A new feature of the site is the GAO Month in Review, with contents grouped by subject, including health.

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